

Molina Healthcare of Illinois now serving HealthChoice Illinois Members

HealthChoice Illinois is the state's Medicaid managed care program that serves an estimated 2.7 million Illinois residents who are enrolled onto Medicaid. The mandatory program provides health care coverage for Medicaid enrollees previously under the Family Health Plan (FHP) and Integrated Care Plan (ICP) programs.

The program serves Medicaid clients who have full benefits. This includes children 0-19 years old (All Kids), parents or guardians of children 18 years old or younger (Family Care), pregnant women and newborns (Moms & Babies), and adults ages 19-64 newly eligible for Medicaid through the Affordable Care Act.

HealthChoice Illinois began serving Medicaid enrollees on January 1, 2018 in existing Medicaid regions. Beginning April 1, 2018 Health Choice Illinois will expand to counties previously operating under the Medicaid Fee-For-Service model.

HealthChoice Illinois Managed Long Term Services and Supports (MLTSS)

In addition to Medicaid enrollees, HealthChoice Illinois also covers Medicaid Long Term Services and Supports (MLTSS) enrollees who qualify for Medicaid and Medicare, but who are not part of the Medicare-Medicaid Alignment Initiative. MLTSS includes both Long-Term Care (LTC) and Home and Community Based Services (HCBS). These programs serve individuals who are older adults, people with intellectual and/or developmental disabilities, or people with physical disabilities.

Under HealthChoice Illinois MLTSS, services are offered to members for the following waiver programs:

- Persons who are Elderly
- Persons with Disabilities
- Persons with HIV/Aids
- Persons with Brain Injury
- Supportive Living Facility
- Medically Fragile Technology Dependent

Services offered under these waivers are designed to assist Members to maintain self-sufficiency, individuality, independence, dignity, choice, and privacy in a cost-effective home-like setting. Services for eligible Members are provided in the Member's home or assisted living facility. These waiver programs provide eligible individuals the ability to choose and receive the care they need in the home or community rather than in an institution.



Service Territory Maps

Included in this packet is a series of Illinois maps that highlights our Provider Network Management team and their provider specialty.

Find a Provider

For a complete list of Providers in the Molina Healthcare network, visit www.MolinaHealthcare.com and click on the "I'm a Professional" option. Search under the "Find a Provider" section.

You may also follow this link for access:
[https://
providersearch.molinahealthcare.com/
Provider/ProviderSearch?
RedirectFrom=MolinaStaticWeb](https://providersearch.molinahealthcare.com/Provider/ProviderSearch?RedirectFrom=MolinaStaticWeb)

Questions?

For additional information, please contact your Provider Network Manager. Please reference our service territory maps, included in this packet, for contact information.

Provider may also reach the team by calling (855) 866-5462 or email at IllinoisProviders@MolinaHealthcare.com.



Help us keep your information updated!

Please notify Molina Healthcare in writing of any of the following updates at least 30 days in advance:

- Change in office location, office hours, phone, fax or email
- Addition or closure of office location
- Addition or termination of a provider
- Change in Tax ID and or National Provider Identifier (NPI) number
- Open or close your practice to new patients (Primary Care Providers only)
- Practice name change

Changes may be submitted via the Provider Update Information Form, which can be found on the Molina Healthcare website at www.MolinaHealthcare.com. Click on the Provider Forms section. The form may also be emailed to IllinoisProviders@MolinaHealthcare.com or faxed to (630) 571-1220.

Important phone numbers when helping Molina Members

Direct Phone Number to Routine Vision Care for Molina

MARCH Vision Care has a dedicated toll-free number for each state instead of one nationwide toll-free number. This helps assist in providing Molina Providers and Members a convenient and direct link to representatives devoted and familiar with Illinois benefits, authorization, billing and access to care.

This direct number for the State of Illinois is (844) 456-2724.

Transportation Provider and Number:

Secure Transportation is Molina Healthcare's transportation vendor. Routine medical transportation is a benefit for Members. It is designed to help Members get to their health care visits, including:

- Medical or dental appointments
- The pharmacy to pick up prescriptions
- Ongoing care, such as physical therapy

Secure Transportation's Phone Lines For Illinois:

Medicaid HealthChoice Illinois

- 1 (844) 644-6354 - ILHP MCD
- 1 (844) 292-2690 - TTY line

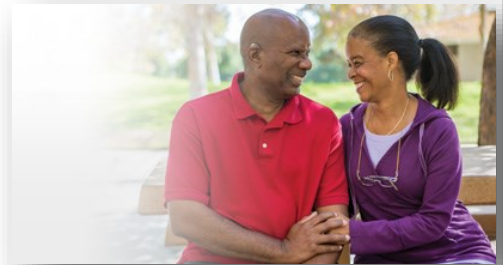
MMP (Medicare-Medicaid) Molina Duals Options Medicare-Medicaid Plan

- Reservation Phone Number: (844) 644-6353

Molina HealthChoice Illinois Member Services

Molina Medicaid Members who have questions regarding their benefits, providers in network or help in reaching their case managers, may call Molina Member Services at (855) 687-7861; Illinois Relay Service: 711. Representatives are available to help between 9 a.m. to 5 p.m. Monday to Friday.

Members in the Molina Dual Options Medicare-Medicaid Plan may call (877) 901-8181; Illinois Relay Service: 711, for information on their benefits, providers in our network or help with reaching their case managers. Representatives are available between 8 a.m. and 8 p.m. Monday to Friday.



The Monthly Remedy - Molina's Pharmacy Update

Revised Preferred Drug List (PDL)

On March 1, 2018 Molina Healthcare of Illinois updated its Preferred Drug List (PDL), also known as a Formulary.

The Preferred Drug List is available at www.MolinaHealthcare.com. Click on the "Drug Formulary" tab to access the 2018 Preferred Drug List (Formulary).

Update to Pharmacy Controls

Effective April 1, 2018, Molina Healthcare of Illinois will implement maximum morphine equivalent (MME) dosing.

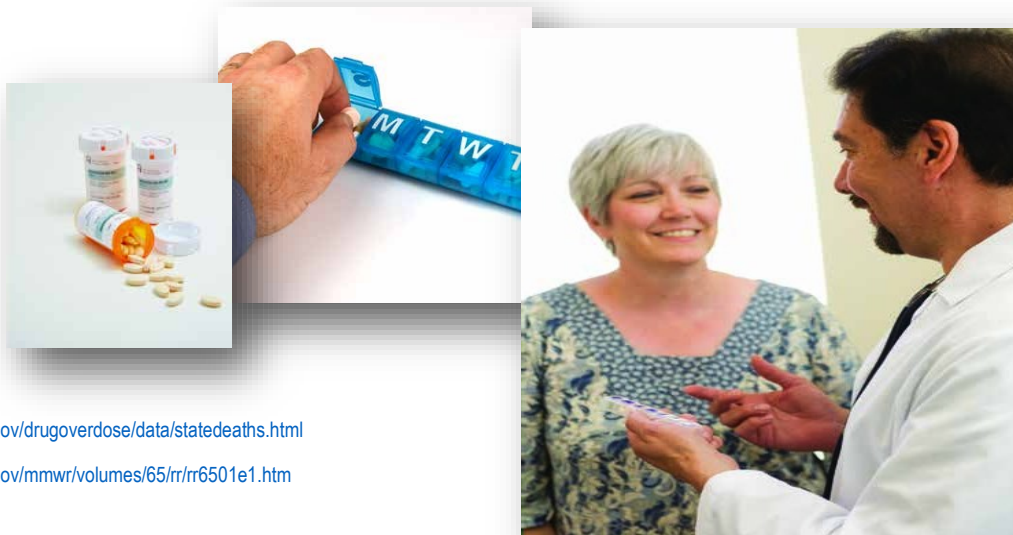
Opioid toxicity and abuse is a public health concern in the United States due to the alarming increase in the number of opioid-related deaths. In 2016, the CDC reported 42,249 overdose deaths involving opioids which is five times higher than in 1999. ¹

Benefits of high-dose opioids for chronic pain are not established and at the same time, risks for serious harm related to opioid therapy increases at higher opioid dosages. Dosages of 50-100 morphine milligram equivalents (MME) a day have been found to increase risks for opioid overdose by factors of 1.9 to 4.6 compared to lower doses. ²

Molina's Maximum Morphine Equivalent (MME) dosing requirements beginning April 1, 2018:

For any Member whose daily doses exceed 90mg/day of morphine milligram equivalents (MME), a prior authorization (PA) will be required. This measure does not apply to any Member with cancer or who already is enrolled in hospice or palliative care.

Safe and appropriate opioid prescribing and utilization is a priority for all of us in healthcare. We appreciate your continued support and dedication in providing high quality care to Molina Healthcare of Illinois (Molina) Members. Providers may access additional Opioid-safety and Substance Use Disorder resources at www.MolinaHealthcare.com under the Health Resource tab. For more information, consult with your Provider Network Manager or the Provider Network Management Department at (630) 203-3965 or via email at Illinois-Providers@MolinaHealthcare.com.



¹ <https://www.cdc.gov/drugoverdose/data/statedeaths.html>


² <https://www.cdc.gov/mmwr/volumes/65/rr/rr6501e1.htm>




2018 Provider Network Manager Territories - *Hospitals/Healthcare Systems*


Mike Manade
Manager - Provider Network
Michael.Manade@MolinaHealthcare.com
(888) 562-5442 ext. 162201

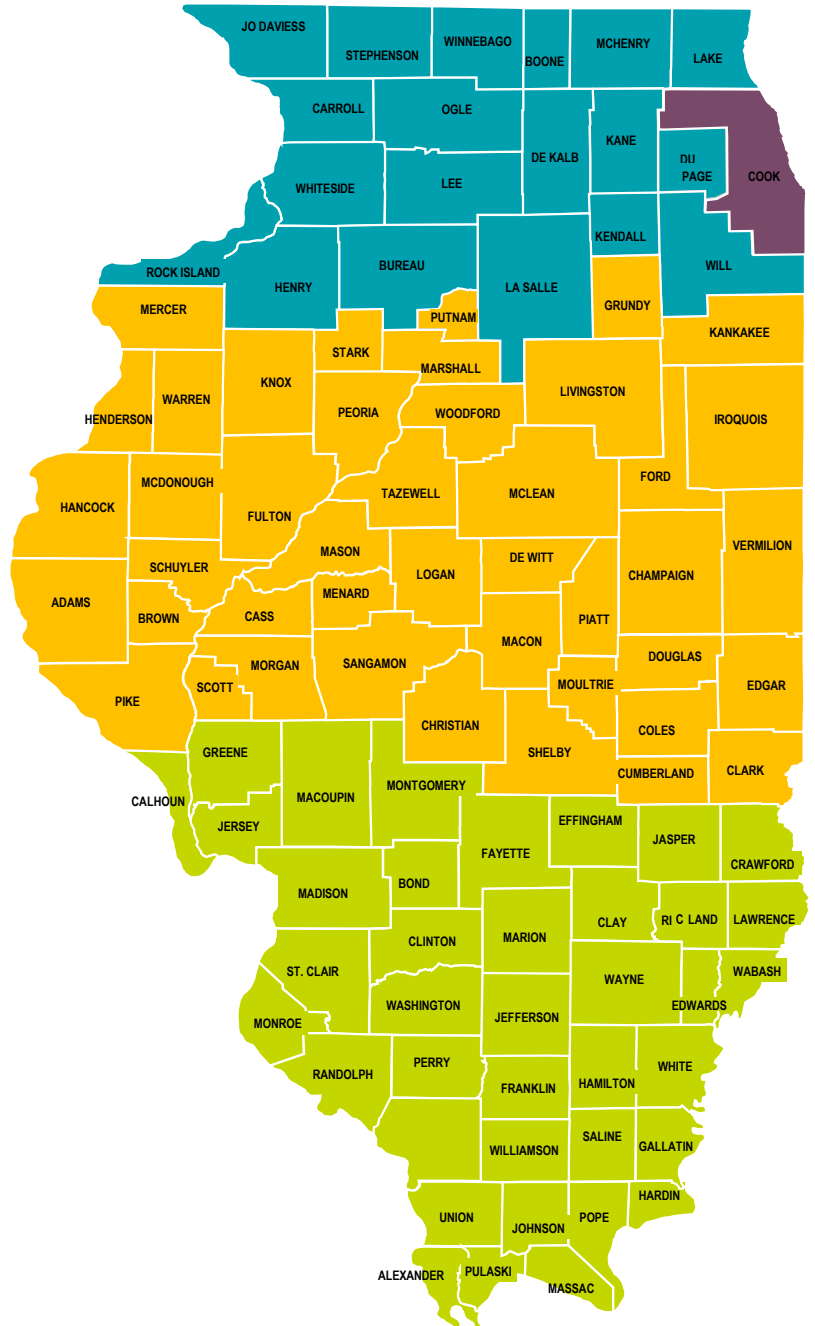
Provider Network Managers

 **Catherine Dore**
Catherine.Dore@MolinaHealthcare.com
(630) 709-6969

 **Joy Frankum**
Joy.Frankum@MolinaHealthcare.com

 **Diane Michael**
Diane.Michael@MolinaHealthcare.com
(217) 561-0708

 **Marietta Miner**
Marietta.Miner@MolinaHealthcare.com
(888) 562-5442 ext. 161084






2018 Provider Network Manager Territories - Ancillary

Caitlin Taylor
Manager - Provider Network
 Caitlin.Taylor@MolinaHealthcare.com
 (773) 326-8320


Provider Network Managers

 **Sharon Moloney**
 LTC, SLF, SNF, Hospice
 Sharon.Moloney@MolinaHealthcare.com
 (309) 255-6914

 **Open* (DASA, CMHC, BH)**

 **Open* (Waivers, Home Health, DME, Lab)**

 **Sonya Harper-Caldwell**
 MDs, Specialist (Private Practice)
 Sonya.Harper-Caldwell@MolinaHealthcare.com
 (708) 295-7575

 **Tanya Durbin**
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 Tanya.Durbin@MolinaHealthcare.com
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 **Brandi Reid**
 MDs, Specialist (Private Practice)
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* Open positions are currently in the process of being placed.

