

# Provider Memorandum

## Prohibition on Balance Billing for ICP and FHP Enrollees

Molina Healthcare of Illinois (Molina) is reminding providers that Members who are enrolled under the Integrated Care Program (ICP) or the Family Health Plan (FHP) are not responsible for any Medicaid cost-sharing amounts represented on the Explanation of Payment (OCP) **and providers may not bill and/or collect**. These include copayments, deductibles and coinsurance.

The practice, commonly known as “balance billing,” is prohibited by Federal Law as stipulated under the Molina Healthcare of Illinois Provider Services Agreement. Members who are enrolled under ICP and FHP plans are only responsible for cost-sharing or patient liability that is in line with Medicaid benefits or guidelines. Some Medicaid Members may have liability associated with some services such as long-term or hospice, as outlined in guidelines from Illinois Department of Healthcare and Family Services (HFS).

If your patient presented either of the following Member ID cards this means you have provided services to a Molina Healthcare Member:

### Molina FHP Member Identification (ID) Card

Front



Back

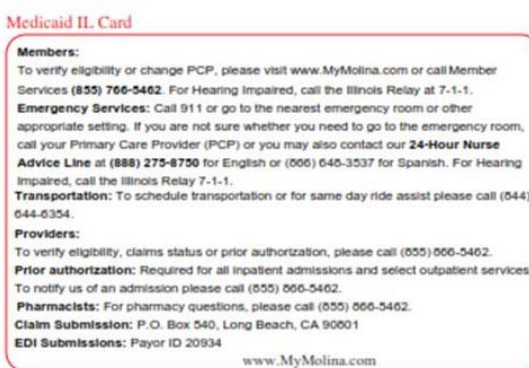


### Molina ICP Member Identification (ID) Card

Front



Back



If you have questions, please contact your Molina Provider Services Representative at (630) 203-3965 or via email at [IllinoisProviders@MolinaHealthcare.com](mailto:IllinoisProviders@MolinaHealthcare.com).