

# Provider Memorandum

## **New Phone/Fax Numbers for NICU Prior Authorization**

Effective August 1, 2019, Molina Healthcare of Illinois (Molina) will have different phone and fax numbers for newborn intensive care unit (NICU) prior authorization requests.

Providers may use the following numbers for NICU prior authorization requests starting August 1, 2019.

- New phone number: (855) 866-5462
- New fax number: (866) 617-4971

**Lines of Business Affected:** Medicaid and Medicare-Medicaid Plan (MMP)

## **Questions**

Providers who have questions, concerns or would like additional training, including how to use the Molina Provider Portal, may contact their provider network managers or email the Provider Network Management Department at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com).

For help identifying your provider network manager, visit Molina's Service Area page at [www.MolinaHealthcare.com](http://www.MolinaHealthcare.com).

## **Join Our New Email List**

Join Molina's new provider email list! Be the first to receive news and updates about Molina services, delivered automatically to your inbox. Just click here, <https://molinahealthcare.activehosted.com/f/1>, fill out the form and submit to get started.