

Provider Memorandum

Potential Incentives for Providers who help Members with Certain Behavioral Health Issues

Molina Healthcare of Illinois (Molina) is committed to the provision of quality care and services for our most vulnerable Members. We have included information regarding the following two key behavioral health quality-of-life performance measures in Illinois:

- Follow-Up After Hospitalization for Mental Illness Measures (FUH)
- Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET)

Both measures serve as a barometer to assess the effectiveness of behavioral health and substance abuse services provided to Members. These measures are considered the best practices for Members who have had mental health hospitalizations and those who have had their first substance use disorder diagnosed during the calendar year.

Through the end of 2017 certain provider types, as outlined in the attached document, who see Molina Members within the time-frames stated in the attached document will be entitled to one or more incentives which will be paid to providers quarterly. It is important that the correct billing codes are used in order to receive these incentives. Providers are encouraged to review the accompanying tip sheet for a list of billing codes.

Molina is committed to ensuring the best possible care for its Members and supports the Department of Healthcare and Family Services (HFS) commitment to making sure the people of Illinois who have behavioral health issues are given prompt follow-up treatment.

Providers who have questions regarding behavioral health measures please email at Quality-HealthCampaigns@MolinaHealthcare.com.

All other questions can be addressed by contacting your Provider Network Manager or the Provider Network Management Department at (630) 203-3965. Providers may also connect via email at IllinoisProviders@MolinaHealthcare.com.



2017 Behavioral Health Quality Incentive Program

Follow-Up After Hospitalization for Mental Illness

FUH

Discharged members (6+ years) who were hospitalized for treatment of selected mental illness diagnoses and who had a follow-up visit **with** a mental health practitioner.

Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment

IET

Adolescent (13+ years) and adult members with a **new episode** of alcohol or other drug (AOD) abuse or dependence who received treatment.

What Care Is Needed?

Follow-up within 7 or 30 days of discharge

\$50 Bonus

Initiate treatment within 14
days of diagnosis

\$50 Bonus

Engage in 2 treatments
within 34 days of initiation

2 visits = \$50 Bonus

*only one visit earns bonus payout

**Bonus applies only to services for ICP and FHP/ACA members

*up to \$100 total bonus payout for three completed visits

**Bonus applies only to services for ICP and FHP/ACA members

Which Services Count?

FUH Services

- Screening & Assessment
- Counseling & Therapy
- Assertive Community Treatment
- Psychotherapy
- Comprehensive Medication Services
- Crisis Intervention Services
- Intensive Outpatient Psychiatric Services
- Psychosocial Rehabilitation Service

Mental Health Practitioner

- Psychiatrist or Child Psychiatrist (board certified)
- Licensed Psychologist
- Licensed Clinical Social Worker
- Licensed Clinical Professional Counselor
- Licensed Marriage and Family Therapist
- Registered Nurse certified as a psychiatric nurse or mental health clinical nurse specialist

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IET Services

- Inpatient AOD admission
- Outpatient visit
- Intensive outpatient
- Partial hospitalization
- Telehealth
- Medication Assisted Treatment

IET Specifications

- Mental health practitioner NOT required
- An AOD diagnosis must be on the claim
- Detox counts only towards diagnosis and inclusion into the measure

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Which Codes Should You Bill?

FUH Codes

CPT

90791*, 90792*, 90832-90834*, 90836-90839*, 90845, 90847*, 90849, 90853, 90870, 90875, 90876, 99078, 99201-99205, 99211-99215, 99217-99223, 99231-99233, 99238, 99239, 99241-99245, 99251-99255, 99341-99345, 99347-99350, 99383-99387, 99393-99397, 99401

HCPCS

H0002, H0004, H0031, H0034, H0039, H2010, H2015, H2017, S9480, T1015

UBREV

0902**, 0904**, 0912**, 0914**, 0916**, 0520***, 0522***, 0528***, 0529***

*must be POS 03, 05, 07, 09, 11-20, 22, 24, 33, 49, 50, 52, 53, 71, 72

**must be a behavioral healthcare setting

***doesn't require mental health practitioner if diagnosis of mental illness coded

IET Codes

CPT

90791*, 90792*, 90832-90834*, 90836-90839*, 90845, 90847*, 90849*, 90853*, 90875*, 90876*, 99078, 99201-99205, 99211-99215, 99217-99220, 99221-99223**, 99231-99233**, 99238-99239**, 99241-99245, 99251-99255, 99341-99345, 99347-99350, 99384-99387, 99394-99397, 99401

HCPCS

G0043, H0002, H0004, H0005, H0031, H0034, H0039, H0047, H2010, H2011, H2015, H2017, S9480, T1015

UBREV

0906, 0944, 0945

*must be POS 03, 05, 07, 09, 11-20, 22, 24, 33, 49, 50, 71, 72

** must be POS 52, 53

-- Note - IL Medicaid and DASA billing requirements and fee schedules still apply --



2017 Behavioral Health Quality Incentive Program

Follow-Up After Hospitalization
for Mental Illness

FUH

Initiation and Engagement of Alcohol and Other Drug
Abuse or Dependence Treatment

IET

How Can You Engage Members to Improve Your Quality Scores?

Ensuring Treatment for a Behavioral Health Diagnosis

- Have an open dialogue with the member and provide appropriate education and counseling about the risks and health outcomes associated with a behavioral health diagnosis.
- Ensure access to follow-up care or treatment, and schedule the appointment before the member leaves either the hospital, emergency department, or office visit.
- Assist them with navigating barriers, such as transportation or physical limitations.
- Work collaboratively with the discharging facility and Molina to develop a plan of care.
- Engage the member's family or other supports to reinforce the plan of care.
- Complete a Wellness Recovery Action Plan® with the member or refer the member to a WRAP® facilitator.

Molina is Here to Help!

Services Molina Offers

Behavioral Health Team	For assistance from our Molina Healthcare Director of Behavioral Health (888) 858-2156, ext. 165454 For assistance from a Molina Healthcare Behavioral Health Quality Interventionist (888) 858-2156, ext. 162039
Care Management	For assistance from a Molina Healthcare care manager, or to refer your patient to a health management program. (855) 858-2156 Fax: (855) 556-2073
24-Hour Nurse Advice Line and Behavioral Health Crisis Line	Registered nurses are available 24 hours a day, 7 days a week to answer any medical and/or behavioral health questions and concerns. (855) 275-8750 TTY: (866) 735-2929 Spanish: (866) 648-3537
Secure Transportation	Molina's non-emergency transportation vendor requires a 72 hour advance notice in most cases. ICP/FHP: (844) 644-6354 <i>Option #1 – to schedule transportation</i> MMP: (844) 644-6353 <i>Option #2 – to receive same day ride</i>
Advanced Medical Transport	Molina Healthcare's non-emergency behavioral transportation vendor. (877) 745-8357
Language Line	Molina's translation service. (877) 373-6022
Utilization Management	For prior authorization requests and questions. (855) 866-5462 Fax: (866) 617-4971
Pharmacy	For questions about our preferred drug list, prior authorizations, or to find a network pharmacy. ICP/FHP: (855) 866-5462 ICP/FHP Fax: (855) 365-8112 MMP: (877) 901-8181 MMP Fax: (866) 290-1309
Provider Services	For provider inquiries regarding address or tax ID updates, denied claims, contracting, and trainings offered. (855) 866-5462 Fax: (614) 899-2362 IllinoisProviders@MolinaHealthCare.Com
Claims	All hard copy claims must be submitted by mail. Electronically filed claims must use Payer ID number: 20934. Address to Molina Healthcare of Illinois P.O. Box 540 Long Beach, CA 90801