

Provider Memorandum

Important Reminder: Claims Submission

Molina Healthcare of Illinois (Molina) requires participating providers to submit claims electronically. **Please do not send claims to Molina's Oak Brook office.** Doing so, will significantly delay the processing of your claim.

Electronic Claims Submission

Molina offers the following two options for electronic claims submission:

1. Providers may submit claims directly to Molina via the [Provider Portal](#). The portal is available to all providers at no cost, 24 hours a day, seven days a week.
2. Providers may also submit claims to Molina via your regular EDI clearinghouse using Payer ID 20934. Molina uses Change Healthcare as its gateway clearinghouse.

For additional information about electronic claims submission, refer to www.MolinaHealthcare.com/providers/il/PDF/Medicaid/electronic-claims-submission-memo-v5.pdf.

However, if electronic submission is not possible, providers can send paper claims to:

Molina Healthcare of Illinois, Inc.
P.O. Box 540
Long Beach, CA 90801.

Questions

Providers who have questions, concerns or would like additional training, including how to use the Molina Provider Portal, may contact their provider network managers or email the Provider Network Management Department at MHILProviderNetworkManagement@MolinaHealthcare.com.

For help identifying your provider network manager, visit Molina's Service Area page at www.MolinaHealthcare.com.

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