

# Provider Memorandum

## **Reminder: Electronic Claims Submission and Electronic Funds Transfer Options for Providers**

Molina Healthcare of Illinois (Molina) updated its policy to require electronic submissions of claims in July 2017. This memo reminds providers how to use electronic claims submissions and electronic funds transfer options.

Electronic claims submission helps provide faster claim processing, increased efficiency and accuracy. Electronic claims submissions help reduce operation costs and also reduces the risk of HIPAA violations. Molina offers the following options for electronic claims submissions:

### **EDI Clearinghouse:**

Providers may submit claims to Molina through your EDI clearinghouse using Payer ID 20934. For more information please visit <https://www.molinahealthcare.com/providers/common/medicaid/ediera/edi/Pages/chinfo.aspx>.

### **Molina Provider Portal:**

Providers may also submit claims directly to Molina via the Provider Portal. Please visit the [Provider Web Portal Quick Reference Guide](#) or contact your provider network manager for guidance. The Molina Provider Portal allows providers to:

- Add attachments to previously-submitted claims
- Void claims
- Check claim status
- Receive timely notification of a change in claim status

## **Provider are also encouraged to enroll in Electronic Funds Transfer (EFT)**

Providers enrolled in EFT will have payments automatically transferred to their account. This allows providers to receive payments more quickly and reduces paperwork. Providers will also automatically receive Electronic Remittance Advice (ERA). EFT/ERA services can help providers search for historical ERAs by claim number, as well as view, print or download a PDF version of the ERA. Providers may sign up for EFT by visiting <https://www.molinahealthcare.com/providers/common/medicaid/ediera/era/Pages/enrollERAFT.aspx>.

### **Enrollment**

- To enroll for EDI, providers must first select a clearinghouse. Please refer to <https://www.molinahealthcare.com/providers/common/medicaid/ediera/edi/Pages/chinfo.aspx> for more information.
- To enroll in electronic claims submission through the Molina Provider Portal, please visit <https://Provider.MolinaHealthcare.com>.
- To enroll in EFT, please visit <https://www.molinahealthcare.com/providers/common/medicaid/ediera/era/Pages/enrollERAFT.aspx>.

### **Questions**

Providers who have questions, concerns or would like additional training, including how to use the Molina Provider Portal, may contact their provider network managers or email the Provider Network Management department, [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com).

For help identifying your provider network manager, visit Molina's Service Area page at <https://www.molinahealthcare.com/providers/il/medicaid/contacts/Pages/servicearea.aspx>.