

January 27, 2017

Provider Memorandum

Medicare-Medicaid Plans Prior Authorization Updated Process

Effective March 1, 2017, Molina Healthcare of Illinois (Molina) will launch an update for the prior authorization process for a select group of services under the Molina Dual Options Medicare-Medicaid Plan. Providers seeking authorization for the following services will utilize a new fax number when submitting requests. Prior authorizations for the service of advanced imaging will continue to be reviewed and processed with the same fax number.

- Elective Surgeries (outpatient and inpatient)
- The Following Outpatient Behavioral Health Services:
 - Out of Network Office Visits
 - Psychological Testing
 - Neuropsychological Testing
- Durable Medical Equipment (DME)
- Pharmacy (Part B only)
- Home Health
- Speech Therapy Services
- Dialysis Notifications

Prior authorization for the services listed above will be reviewed and processed by the Molina Corporate Healthcare Services via fax at **(844) 251-1450**. For questions related to authorization, please call toll free **(855) 866-5462**. **Requests for authorization for advanced imaging must be faxed to (877) 731-7218.**

The process for requesting and submitting authorization requests for all other services has not changed.

Complete a Prior Authorization Request Form with all pertinent information and medical notes as applicable. The Prior Authorization Request Form is conveniently located on the Illinois Molina Healthcare Provider website at www.MolinaHealthcare.com

Please contact your Provider Service Representative if you have any question or if you would like additional information. You may also contact the Provider Services Department at (630) 203-3965 or via email at IllinoisProviders@MolinaHealthcare.com.