

Provider Memorandum

Ordering, Referring, Prescribing - National Provider Identifier (NPI) Requirements

Effective July 1, 2019, Molina Healthcare of Illinois (Molina) will implement a claim submission process that aligns with a new Illinois Medicaid billing rule related to Ordering, Referring and Prescribing National Provider Identifier (NPI).

For claims with dates of service on and after July 1, 2019, Molina will require:

- Claims for services that need an ordering or referring practitioner contain the name and NPI of the practitioner who ordered, referred or prescribed the services.
- The requirement also applies to claims where Medicare is the primary payer.

To ensure that this billing requirement is met, all ordering or referring practitioners (ORP) must be enrolled in the Illinois Medical Assistance Program through the Illinois Medicaid Program Advanced Cloud Technology ([IMPACT](#)) system.

Effective with dates of service on and after July 1, 2019 (excluding pharmacy claims), Molina will reject claims if the required ORP information is missing or invalid, or if the ORP is not enrolled in IMPACT.

Effective with claim receipt dates beginning July 1, 2019 (pharmacy only), Molina will reject pharmacy claims submitted through the pharmacy point-of-sale system if the prescribing practitioner identified on the pharmacy claim is not enrolled in IMPACT.

Detailed billing requirements will be shared in the coming weeks.

Questions

Providers who have questions, concerns or would like additional training, including how to use the Molina Provider Portal, may contact their provider network managers or email the Provider Network Management Department, MHILProviderNetworkManagement@MolinaHealthcare.com.

For help identifying your provider network manager, visit Molina's Service Area page at www.MolinaHealthcare.com.