

Provider Memo



January 5, 2015

New Prior Authorization Request Form for Behavioral Health Services

Molina Healthcare of Illinois has created a new Behavioral Health Prior Authorization Request Form, which replaces the previous two-form system for behavioral health services. The new form is effective January 1, 2015.

Please visit www.MolinaHealthcare.com to download the new Behavioral Health Prior Authorization Form from the "Forms Page" of the *I'm a Health Care Professional* section. You can also request a copy of the form from your Provider Services Representative or calling Provider Services at (855) 866-5462.

Network providers do not need prior authorization for outpatient behavioral health services. Prior authorization is required for the following behavioral health services:

- Inpatient
- Residential
- Partial Hospitalization
- Day Treatment
- Electroconvulsive Therapy (ECT)
- Psychological or Neuropsychological Testing
- Applied Behavior Analysis (ABA)

The Molina Healthcare of Illinois Behavioral Health Prior Authorization Guide applies to all Molina Healthcare Medicaid and Molina Dual Options Medicare-Medicaid members.

Only covered services are eligible for reimbursement. Out-of-network providers require prior authorization for all non-emergency behavioral health services.

Providers are encouraged to utilize the Molina Web Portal to submit their prior authorization requests. Requests submitted through the web portal will be processed more efficiently than faxed requests. Please contact Provider Services at (855) 866-5462 if you have any questions or would like assistance with web portal registration or training.

Molina Healthcare operates at 24-hour crisis hotline for behavioral health concerns. Members can reach the crisis line at (888) 275-8750 for English and (866) 648-3537 for Spanish.