

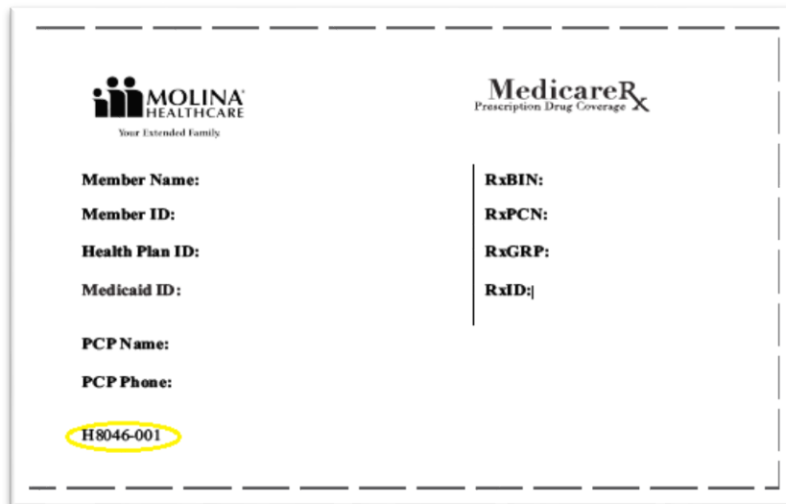
Provider Memorandum

Prohibition on Billing Medicare-Medicaid Plan (MMP) Members for Medicare Cost-Sharing

This memo serves as a reminder that providers may not bill and/or collect any Medicare cost sharing amounts, including deductibles, coinsurance and copayments that may be represented on the Explanation of Payment (EOP) for **Molina Dual Options Medicare-Medicaid Plan** members. These may not be billed and/or collected as they are not the member's responsibility.

This billing/collection practice, known as "balance billing," is prohibited by federal law and as stipulated under your Molina Healthcare of Illinois (Molina) Provider or Hospital Services Agreement.

If your patient presented the following member ID card, you provided services to a Molina Dual Options (MMP) member:



The image shows a member ID card for Molina Healthcare. The card is titled "MedicareRx Prescription Drug Coverage" and includes the following fields:

Member Name:	RxBIN:
Member ID:	RxPCN:
Health Plan ID:	RxGRP:
Medicaid ID:	RxDID:
PCP Name:	
PCP Phone:	

The card also features the Molina Healthcare logo and the slogan "Your Extended Family". A yellow circle highlights the number "H8046-001" at the bottom left of the card.

For more information regarding Balance Billing please refer to the Molina Provider Manual at <http://www.molinahealthcare.com/providers/il/duals/manual/Pages/manual.aspx>.

Questions

Providers with questions may contact their provider network managers or email the Provider Network Management Department at MHILProviderNetworkManagement@MolinaHealthcare.com.

Providers who need help identifying their assigned provider network manager may visit Molina's Service Area page at www.MolinaHealthcare.com/providers/il/medicaid/contacts/Pages/servicearea.aspx.

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