

Provider Memorandum

Prior Authorization for Therapy at Skilled Nursing Facilities

Molina Healthcare of Illinois (Molina) has prior authorization requirements in place for therapy services offered to Medicare-Medicaid Plan (MMP) members who reside in a skilled nursing facility.

Therapy includes:

- Physical
- Occupational
- Speech

Molina's Prior Authorization Requirement

Skilled nursing facilities can bill Molina for up to six therapy sessions. Therapy that is expected to exceed six sessions, requires prior authorization from Molina.

Molina's authorization requirements for MMP differs from traditional Medicare as shown below:

| Molina MMP | Traditional Medicare |
|--|--|
| Allows up to six therapy sessions | Allows therapy up to a maximum dollar amount |
| More than six sessions require prior authorization | After dollar maximum is met, providers can provide additional therapy by using KX modifier on claims |

Note: The billing of modifier KX does not exempt providers from the Molina prior authorization requirement.

Molina Prior Authorization Process

By requesting prior authorization, providers agree that the services are medically necessary and a covered benefit under Medicare or Illinois Medicaid.

Information required to support authorization includes:

- Adequate patient history related to the requested services
- Relevant physical examination that addresses the problem
- Relevant lab or radiology results to support the request (including previous MRI, CT Lab or X-ray report/results)
- Relevant specialty consultation note
- Any other information or data specific to the request
- The urgent/expedited service request designation should only be used if the treatment is required to prevent serious deterioration in the member's health or could jeopardize his/her ability to regain maximum function.

Molina will not reimburse for services not considered medically necessary. Participating providers may not balance bill members for any uncollected charges consistent with Medicare and Medicaid billing guidelines.

Questions? We have answers!

Questions can be directed to your Molina provider network manager or the Provider Network Management Department via email at MHILProviderNetworkManagement@MolinaHealthcare.com.



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To locate your provider network manager, visit Molina's service area page at <http://www.molinahealthcare.com/oiders/il/medicaid/contacts/Pages/servicearea.aspx>.