

# Searching for your Members? It's Now Quick and Easy.



**Molina Healthcare is introducing its new Member Roster application. Taking you from a static Member Eligibility Listing report to a flexible tool that makes your member management easier for you!**

## The Member Roster application will help you to:

### View an up-to-date member list.

No more monthly member lists. Knowing a provider's member roster in real-time helps reconcile accounts. This list applies to any provider with assigned Molina members.

### Customize your search with built-in filters.

Search for members any way you like - by line of business, first name, last name, and more.

### View various statuses for multiple members.

Be informed about new members, inpatients that are or will be in a hospital, and if any member has missing services through HEDIS alerts.

### Check member eligibility directly from the roster.

Click on your member's name and view member details at a glance.

### Easier access to other applications.

Jump directly from the roster to claims and service request/authorizations.



## Are you registered on Molina's Web Portal?

Providers can login and register at  
**[www.MolinaHealthcare.com](http://www.MolinaHealthcare.com)**

For questions, please contact  
**[WebPortal@MolinaHealthcare.com](mailto:WebPortal@MolinaHealthcare.com)**.



# Provider Memorandum

Effective June 1, 2016, all primary care provider offices will obtain their Member rosters via the Molina Healthcare of Illinois (Molina) Web Portal.

Attached is a copy of the Web Portal Quick Reference Guide to assist you in registering for the portal and using the functionalities that are available to you 24 hours a day, seven days a week. Features include, but are not limited to:

- Real-time Member rosters
- Eligibility verification
- Claims submission
- Claims status

Molina Provider Services Representatives can assist you with portal registration and training and can provide additional education regarding benefits, claims, the Molina website and important initiatives for you and your Members.

If you are unable to access the internet to use the portal, please call your Provider Services Representative. Alternative arrangements will be made for you to receive Member rosters each month.

Contact your Provider Services Representative at (630) 203-3965 or email at [IllinoisProviders@MolinaHealthcare.com](mailto:IllinoisProviders@MolinaHealthcare.com) if you have questions.