

# Provider Memorandum

## Reminder Ambulance Billing Effective January 1, 2020

This memo is a reminder that, as of January 1, 2020, Molina Healthcare of Illinois (Molina) transportation providers are required to bill ambulance claims directly to Molina instead of Secure Transportation.

This ambulance billing change was originally communicated to providers in a [memo](#) dated September 25, 2019, and in a separate [memo](#) dated December 12, 2019.

### Ambulance Claims

All ambulance claims (emergent or non-emergent) with dates of service on or after January 1, 2020, should be billed to Molina for processing. This change is specific to ambulance, provider types (PT) 70 and 74, claims only.

### Non-Ambulance Transportation Claims

The following transportation providers should bill Secure Transportation for all services:

- Private auto—per trip mileage (no base rate allowed)
- Medicare
- Taxi
- Medicare (wheel chair van)
- Taxi, service car, medicar, stretcher van
- Attendant
- Attendant (additional attendant)
- Stretcher van

### Questions

Providers with questions may contact their provider network managers or email the Provider Network Management Department at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com).

Providers who need help identifying their assigned provider network manager may visit Molina's Service Area page at [MolinaHealthcare.com/providers/il/medicaid/contacts/Pages/servicearea.aspx](https://MolinaHealthcare.com/providers/il/medicaid/contacts/Pages/servicearea.aspx).

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