

# Provider Memorandum

## **Ambulance Billing Effective January 1, 2020**

Beginning with dates of service January 1, 2020, Molina Healthcare of Illinois (Molina) will start processing both emergent and non-emergent ambulance claims. This memo supplements Molina's original September 25th, 2019 announcement, <a href="www.molinahealthcare.com/providers/il/PDF/Medicaid/Ambulance-Billing-Memo-FNL-092019.pdf">www.molinahealthcare.com/providers/il/PDF/Medicaid/Ambulance-Billing-Memo-FNL-092019.pdf</a>.

#### **Ambulance Claims**

All ambulance claims (emergent or non-emergent) with dates of service on or after January 1, 2020, should be billed to Molina for processing. This change is specific to ambulance (provider type 70 and 74, category of service 50 and 51) claims only.

## Covered by Molina Effective January 1, 2020

Provider Type	Provider Type Description	Category of Service	Category of Service Description
70	Ambulance	50	Emergency Ambulance Transport
		51	Non-Emergent Ambulance Transport
74	Hospital-based Transportation	50	Emergency Ambulance Transport
		51	Non-Emergent Ambulance Transport

Procedure Code	Procedure Code Description		
A0422	Ambulance (ALS or BLS) oxygen and oxygen supplies, life sustaining situation		
A0425	Ground mileage, per statute mile		
A0426	Ambulance service, advanced life support (ALS), non-emergency transport, level 1 (ALS 1)		
A0427	Ambulance service, advanced life support, emergency transport, level 1 (ALS 1 – emergency)		
A0428	Ambulance service, basic life support, nonemergency transport (BLS)		
A0429	Ambulance service, basic life support, emergency transport (BLS-emergency)		
A0430	Ambulance service, conventional air services, transport, one way (fixed wing)		
A0431 U3	Ambulance service, conventional air services, transport, one way (rotary wing)		
A0433	Advanced life support, level 2 (ALS 2)		
A0434	Specialty care transport (SCT)		

#### Molina Claims Submission

Molina requires providers to submit claims electronically. Molina offers two options for electronic claim submission:

- 1. Submit claims directly to Molina via the <u>Provider Portal</u>. The portal is available to all providers at no cost, 24 hours per day, seven days per week.
- 2. Submit claims to Molina via your regular EDI clearinghouse using Payer ID 20934. Molina uses Change Healthcare as its gateway clearinghouse.

Please note the following when submitting your non-emergent ambulance claim to Molina:

- In accordance with the Illinois Public Act 100-0646, the Physician Certification Statement (PCS) form is required for non-emergent transportation when the originating site is a hospital or a long term care facility. The form should be attached to the claim at the time of submission.
- Ambulance providers are not required to contract with Molina.
- No prior or post authorization is needed when billing to Molina.
- No referral is needed when billing to Molina.

For additional information about electronic claims submission, refer to www.molinahealthcare.com/providers/il/PDF/Medicaid/electronic-claims-submission-memo-v5.pdf.

## **Non-Ambulance Transportation Claims**

All transportation providers who are billing for non-ambulance services, are still required to bill Secure Transportation.

## Billed to Secure Transportation

Provider Type	<b>Provider Type Description</b>	Category of Service	Category of Service Description
70	Ambulance	52	Medicar Transport
70		54	Service Car Transport
71	Medicar	52	Medicar Transport
72	Taxicab and Livery	54	Service Car Transport
73	Other Transportation	53	Personal Auto
7.4	Hospital-based Transportation	50	Emergency Ambulance Transport
74		51	Non-Emergent Ambulance Transport

Procedure Code	Procedure Code Description
A0090	Per trip-private auto mileage
A0100	Taxicab
A0120	Service car, base rate
A0130	Wheel-chair van (Medicar)
A0425	Ground mileage
T2001	Non-emergency transportation attendant
T2001 TK	Additional attendant
T2005	Non-emergency transportation stretcher van

## Secure Transportation Claims Submission

Submit Secure Transportation claims to the billing address below:

Secure Transportation Partner FFS Billing 434 E. Broadway Long Beach, CA 90802

You will still need to gain prior and post authorization when billing Secure Transportation.

#### Questions

Providers with questions may contact their provider network managers or email the Provider Network Management Department at <a href="MHILProviderNetworkManagement@MolinaHealthcare.com">MHILProviderNetworkManagement@MolinaHealthcare.com</a>.

Providers who need help identifying their assigned provider network manager may visit Molina's Service Area page at www.MolinaHealthcare.com/providers/il/medicaid/contacts/Pages/servicearea.aspx.

#### Join Our New Email List

Join Molina's new provider email list! Be the first to receive news and updates about Molina services, delivered automatically to your inbox. Just click here, <a href="https://molinahealthcare.activehosted.com/f/1">https://molinahealthcare.activehosted.com/f/1</a>, fill out the form and submit to get started.

\*A previous version of this memo was published on November 18, 2019.