

Provider Memorandum

MOLINA HEALTHCARE TO IMPLEMENT ELECTRONIC CLAIMS FILING REQUIREMENT STARTING JULY 1

Molina Healthcare of Illinois (Molina) is moving to electronic provider support services. Effective July 1, 2017, Molina will require that providers submit claims electronically. Electronic claims submission provides benefits to providers, including faster claims processing, increased overall efficiencies, improved processing and accuracy and a reduced risk of HIPAA violations.

Molina providers have the two following options for submitting claims electronically:

1. **EDI Clearinghouse** – Change Healthcare is Molina’s gateway clearinghouse. Change Healthcare is contracted with hundreds of other clearinghouses. Providers may submit claims directly to their EDI clearinghouse for submission.
2. **Molina’s Provider Portal** – Molina’s Provider Portal is available to providers at no cost. The online provider tool offers easy submission of attachments. Providers also may submit corrected claims, void claims, check claim status and receive notifications regarding claims status.

The Molina Provider Portal is available 24 hours per day, seven days a week and is the recommended submission method for claims that include attachments. Providers who do not yet have an account through the Molina Provider Portal, may register at the following link: <https://provider.molinahealthcare.com/Provider/UserResponsibility>

Please contact your Provider Service Representative if you have any questions or would like additional training regarding this process. You may also contact the Provider Services Department at (630) 203-3965 or via email at IllinoisProviders@MolinaHealthcare.com.