

# Provider Memorandum

## **Registration Required for Credentialing for Molina Dual Options Providers**

Providers who wish to contract with Molina Healthcare of Illinois for its Medicare-Medicaid Alignment Initiative Plan now have a simplified way for meeting credentialing requirements.

Effective immediately, registration through the Illinois Department of Healthcare and Family's (HFS) Illinois Medicaid Program Advanced Cloud Technology (IMPACT) will complete credentialing requirements under the Medicare-Medicaid Alignment Initiative. Registration with IMPACT alone does not mean a provider can immediately render services. In addition to a signed contract, Molina will still require additional information to be submitted as it's needed to process claims and make updates to its provider directory, such as a change in address or office hours.

Providers may log into IMPACT by visiting <https://www.illinois.gov/hfs/impact/pages/default.aspx>. To make sure your enrollment experience is as quick and efficient as possible, please investigate whether you need to complete any of these prerequisite steps before you attempt to enroll or revalidate in the IMPACT system.

- Obtain an application ID number sent via postal mail
- Ensure a Certified W-9 is on file
- Renew any professional certifications or licensures
- Ensure the appropriate web access
- Obtain a National Provider Identifier (NPI) Number

If you have any questions, please contact your Provider Network Manager or you may contact the Provider Network Management Department via email at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com)

Providers who need help locating their respective Provider Network Manager, please visit Molina's Service Area page at <http://www.molinahealthcare.com/providers/il/medicaid/contacts/Pages/servicearea.aspx>.