Provider Memorandum

Required 2019 Model of Care Training

Molina Healthcare of Illinois (Molina) is required to provide annual training to Medicare-Medicaid contracted providers, regarding its Model of Care program for dual eligible members.

The Centers for Medicare & Medicaid Services (CMS) requires all contracted providers and staff receive basic training about the Medicare and Medicaid Program (MMP) Model of Care.

Line of Business: Model of Care training applies to Medicare-Medicaid (Dual Option) Plan.

What is Model of Care training?
The MMP Model of Care is the plan for delivering coordinated care and care management to members in the MMP line of business. Health plans who offer the MMP line of business are responsible for conducting their own Model of Care training, which means you may be asked to complete multiple trainings by different health plans.

Complete Model of Care Training by November 30, 2019
To ensure Molina remains compliant with CMS regulatory requirements for Model of Care training, receipt of completed Attestation Form is due to Molina no later than **November 30, 2019**.

Model of Care Resources
Please click on the links below to access our quick training guide, training link and attestation form.
- Model of Care Quick Reference Guide
- Model of Care Training
- Model of Care Attestation Form

Questions
Providers who have questions, concerns or would like additional training, including how to use the Molina Provider Portal, may contact their provider network managers or email the Provider Network Management Department at MHILProviderNetworkManagement@MolinaHealthcare.com.

For help identifying your provider network manager, visit Molina's Service Area page at www.MolinaHealthcare.com.

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Join Molina's new provider email list! Be the first to receive news and updates about Molina services, delivered automatically to your inbox. Just click here, https://molinahealthcare.activehosted.com/f/1, fill out the form and submit to get started.