MOLINA® HEALTHCARE

WELCOME LETTER

Dear Providers,

Welcome to the Molina Healthcare family! We are thrilled to have you on board and can't wait to introduce you to **Availity Essentials™**. This exclusive provider portal has been selected by payers across the country for its powerful multi-payer platform and over 20 years of expertise. It's designed to enhance payer/provider collaboration and allow your staff to focus on mission-critical activities.

Simplify administrative tasks through Availity's provider solutions:

- **Provider registration process** based on your staff's roles and responsibilities
- **Claim status** tracking, document submission, and claim disputes/appeals online – all accessible from the **Claims & Payments** tab
- **Eligibility and Benefits** – Current patient coverage and benefits information, along with access to a member's ID card via the **Patient Registration** tab
- **Authorizations** – Submission and tracking of authorizations for medical or behavioral health services through the **Patient Registration** tab
- **Claims submission** – Single or corrected claim submissions using the **Claims & Payments** tab
- **Remittance advice** – The ability to view, print or save copies of your remittance advice via the **Claims & Payments** tab

Ready to get started with Availity Essentials?

- We've got you covered! Check out these resources:
  - ✓ **Availity Essentials registration for health care providers** (opens in a new tab)
  - ✓ **Infographic for new users who register with Availity** (opens in a new tab)
  - ✓ **Infographic for Availity Essentials login process and your data privacy** (opens in a new tab)
  - ✓ **Infographic for Availity Essentials log-in process for primary admins** (opens in a new tab)

We are excited to embark on this journey with you and are here to support you every step of the way. Welcome once again to Molina!