Health Plan Name	Link to list of Prior Authorization requirements for Healthcare Services	Link to formulary with prior authorization requirements for Medications	Total # of prior authorization requests for physical health services	Total # of prior authorization requests denied for physical health services	Total # of prior authorization denials for physical health compared to total # of services provided (%)	Total # and percentage of claims payments for services with PA for physical health	Total # of prior authorization requests for behavioral health services	Total # of prior authorization requests denied for behavioral health services	Total # of prior authorization denials for behavioral health compared to total # of services provided.	Total # and percentage of claims payments for services with PA for behavioral health
Molina	Frequently Used Forms (molinahealthcare.com)	Formulary (molinahealthcare.com)	69,312	5449	5449/4293046= 0.13%	63683/4293046= 1.48%	926	53	53/728547= 0.007%	873/728547= .12%

Total # of prior authorization requests for pharmaceuticals	Total # of prior authorization requests denied for pharmaceuticals	Total # of prior authorization denials for pharmaceuticals compared to total # of Rxs provided.	Total # and percentage of claims payments for services with PA for pharmaceuticals	Total # of appeals for physical health	Total # of appeals upheld for physical health	Total # of appeals with decision overturned for physical health	Total # of appeals for behavorial health	Total # of appeals upheld for behavioral health	Total # of appeals with decision overturned for behavioral health	Total # of appeals for Rx	Total # of appeals upheld for Rx	Total # of appeals with decision overturned for Rx	# 1 denial reason for physical health PA	# 2 denial reason for physical health PA	#3 denial reason for physical health PA
49,054	18,188	18,188/3,873,881 0.5%	54,724/3,873,881 1.4%	3828	1814	2014	92	73	19	563	209	354	Denied Medical Necessity Criteria Not Met Medical Director	Denied Administrative	Denied Non Participating Provider

#4 denial reason for physical health PA	#5 denial reason for physical health PA	# 1 denial reason for BH PA	# 2 denial reason for BH PA	#3 denial reason for BH PA	#4 denial reason for BH PA	#5 denial reason for BH PA	# 1 denial reason for Rx	# 2 denial reason for Rx	#3 denial reason for Rx	#4 denial reason for Rx	#5 denial reason for Rx	Average time between submission of a complete PA request and response for physical health	Average time between submission of a complete PA request and response for behaviorall health	Average time between submission of a complete PA request and response for Rx
Denied Not a Covered Benefit	Denied for Readmission	Denied Medical Necessity Criteria Not Met Medical Director	Denied Administrative	Denied for Hospital Late Notification per Contract	Denied Additional Information Not Received		Criteria Not Met	Non-Covered Benefit	Medical Necessity	Administrative	Insufficient Information	Expedited: 15.03 H Standard: 32.57 H	Expedited: 27.26 H Standard: 46.13 H	14.9 Hours