

Provider Memorandum

Important Reminder for Durable Medical Equipment and Home Health Providers

Molina Healthcare of Illinois (Molina) is issuing a reminder to durable medical equipment (DME) and home health providers in light of the recent changes highlighted in a provider memo issued by Molina on April 18, 2017.

The previous communication indicated that Members who reside in the following counties will no longer be enrolled in Molina, effective April 30, 2017: Christian, Logan, Macon, Menard, Piatt, and Sangamon. Members residing in these counties will transition from Molina to the Illinois Department of Healthcare and Family Service (HFS) fee-for-service program beginning May 1, 2017.

HFS has requested that Molina remind DME and home health providers that some DME and home health services require prior authorization within the HFS fee-for-service system. Molina encourages providers to review HFS fee-for-service guidelines carefully as Members in these six Central Illinois counties make their transition from Molina to HFS fee-for-service.

For those services that require prior authorization, providers must request prior authorization beginning with date of service of May 1, 2017. HFS encourages providers to proceed with requesting prior authorization for those services for impacted Members.

Information on HFS fee-for-service prior authorization for DME and home health services, including the process for requesting prior authorization, is available on the HFS website at: https://www.illinois.gov/hfs/MedicalProviders/MPAC/Pages/default.aspx

Please contact your Provider Service Representative if you have any questions or you may contact the Provider Services Department at (630) 203-3965 or via email at IllinoisProviders@MolinaHealthcare.com.