

COVID-19 Update: Effective November 17, Prior Auths Not Required

From: Passport Health Plan by Molina Healthcare
Date: December 2, 2020
To: Passport Providers

Background:

Due to COVID-19, effective November 17, 2020, prior authorizations are not required for any healthcare services for par and non-par providers. The lifting of prior authorizations will be in effect until 12/31/2020. In mid-December, the Kentucky Department for Medicaid Services will reassess if an extension into 2021 will be made.

- For dates of services prior to 11/17/2020 Passport Medicaid will continue the normal PA review process.
- For dates of services on or after 11/17/2020 Passport Medicaid will halt PA review process, please note authorization reference numbers will not be issued.

Notification requirements will remain in place for inpatient services in order to facilitate care management, COVID-19 reporting/tracking, and discharge planning.

The Concurrent Review process will remain in place for non-COVID diagnoses to support discharge planning, placement of members, care management, and facility capacity.

Provider who do not have a Kentucky Medicaid ID will not be reimbursed for services. To get enrolled as a Medicaid provider, please go to the [Medicaid Partner Portal Application \(MPPA.\)](#)

Provider Action Needed:

Until December 31, 2020, you may provide services to your Medicaid patients without requesting a prior authorization.

Questions:

For questions about the temporary lift of authorizations, please call Provider Services at 800-578-0775 or contact your [provider services representative](#).