PASSPORT eNews

Supporting Our Provider Partners Through Communication And Collaboration

Update: Effective January 1, 2021 Passport Medicaid Claims Payment System Payer IDs

From: Passport Health Plan by Molina Healthcare

Date: January 6, 2021
To: Passport Providers

Background:

Effective January 1, 2021, Passport Health Plan by Molina Healthcare (Passport) is changing its medical and behavioral health claims payment system to improve the delivery of our services.

Beacon Health Options will no longer be used for behavioral health services on or after January 1, 2021. For behavioral health acute inpatient claims (revenue codes 114, 124, 134, 144, 154 or 116, 126, 136, 146, 156), if the **admit date is prior to January 1, 2021** but crosses over, you will need to bill services on a single claim form and submit to <u>Beacon</u>. For claims with **dates of service with admission beginning January 1, 2021 and after**, please follow the action request below.

Provider Action Needed:

Passport's **Payer ID 61325** will not change for claims submissions, however, for eligibility and claims inquiry, for dates of service on or after January 1, 2021, the ID has changed:

Change Healthcare: (877)469-3263	Date of Service	
	2020 (and prior)	2021 (and later)
Transaction Type	Payer ID	Payer ID
CMS-1500 - Professional (837P)	61325	61325
UB04 – Institutional (837I)	61325	61325
Eligibility Batch Inquiry/Response (270/271)	KYPST	MLNKY
Claims Status Batch Inquiry/Response (276/277)	KYPST	MLNKY

Change Healthcare is the EDI gateway for claims submission. You will be able to sign up to receive Electronic Funds Transfer (EFT) and Electronic Remittance Advice (ERA) via our vendor Change Healthcare ProviderNet. You may register to receive both electronic payment and remittance advice via their website https://providernet.adminisource.com after receiving your first paper check from Molina on our new claims system processed with DOS after January 1, 2021.

To submit medical and behavioral health claims with Dates of Service on or after January 1, 2021, please:

- Submit through your EDI to Change Healthcare;
- Submit via the "Claims and Payments" tab within the new <u>Availity</u> Portal; just select Passport Health Plan by Molina Healthcare (Medicaid) as the Payer;
- Continue to mail paper claims to: Passport Health Plan by Molina Healthcare PO Box 7114 London, KY 40742

Please note: You must include a correct taxonomy or your claim may reject.

To check on claim status for Dates of Service on or before 12/31/2020, please continue to use the Passport's Provider Portal.

Questions:

For questions about submitting claims, please call Provider Services at 800-578-0775 or contact your <u>provider services representative</u>.

For questions about Behavioral Health claims for Dates of Service 12/31/2020 and prior, please call 1-888-204-5581.

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