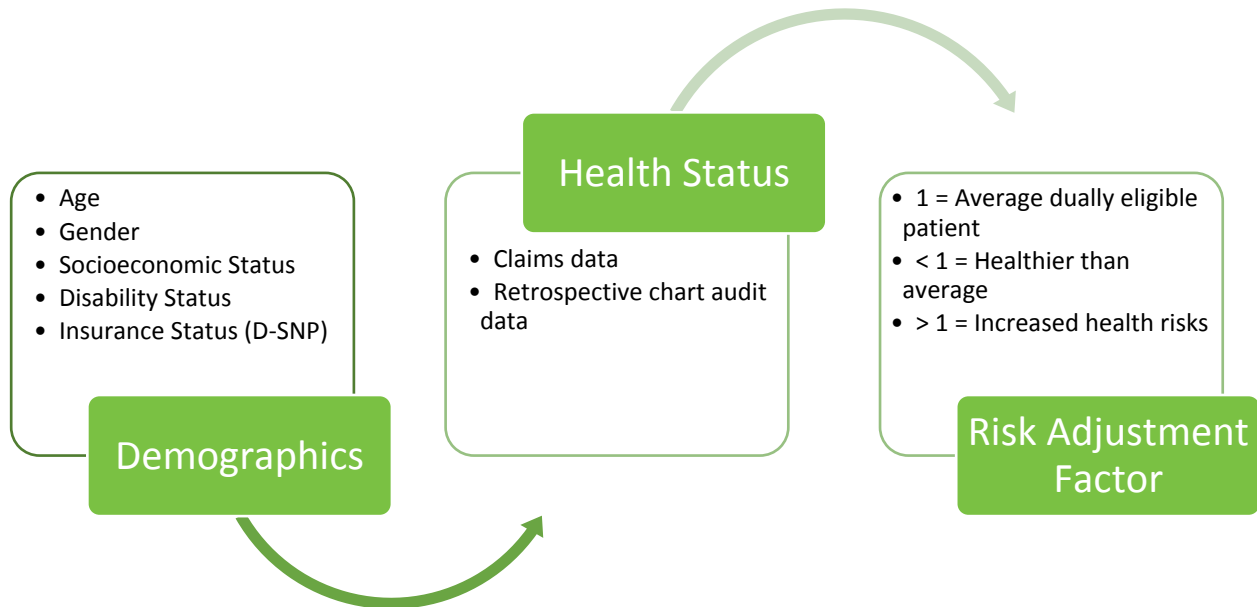


## What is Risk Adjustment (RA):

Medicare Advantage plans are required to provide all traditional Medicare covered benefits to its members. Plans use the payment from the Centers for Medicare & Medicaid Services (CMS) to provide benefits, manage patient care and include additional benefits not covered by original Medicare.



Using this methodology, CMS assigns each patient a risk adjustment score, also known as the Risk Adjustment Factor (RAF), based on a calculation of his/her demographic and health status.

A lower RAF indicates a healthier patient with potentially low utilization of health plan benefits; a higher RAF indicates a patient with increased health risks and a potentially higher utilization of benefits.

The RAF informs what it would cost a health plan to provide annual benefits and resources for each patient. Accurate clinical documentation of risk-adjustable diagnoses ensures that CMS assigns members an appropriate RAF score in order to allocate funds to Passport to administer original Medicare benefits, enhanced benefits and other resources such as disease management programs for our members.

## We ask you to work with us to support our members through the following ways:

### 1. Complete a Patient Assessment form

### Prospective Risk Adjustment Campaign

- Passport distributes Patient Assessment Forms (PAFs) to the physicians caring for our D-SNP members in order to better analyze and predict patient needs; capture diagnoses, complications, and chronic conditions; and help improve quality metrics.

- The PAF program is managed by Passport’s Population Health Managers who can explain how to participate in the program, receive incentives, and the PAF submission process.

**2. Provide us with requested medical records**

**Retrospective Risk Adjustment Campaign**

- Passport employs a data-driven process to request medical records where additional opportunity may exist to capture diagnoses not submitted through the claims process. The goal of this medical record review is to obtain a clear picture of each member’s health status and share the results with CMS.
- Passport enlists the services of Change Healthcare to assist us in collecting medical records for review. Physicians and other providers should expect communication from a Change Healthcare representative, and we ask that you work with us in order to better serve our members. Please call Change Healthcare at 1-855-767-2650 with any questions regarding this process.

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