

## COVID-19 Virus

Due to the current situation concerning the COVID-19 virus, we would like to assure providers that Molina is monitoring COVID-19 developments daily. Our corporate chief medical officer (CMO) is working closely with our health plan CMOs across the country to ensure that we are prepared to assist our members and providers.

At this time, there are no changes to our prior authorization process.

Visits for our members to primary care provider offices, urgent care or the ER do not require prior authorization.

Our inpatient prior authorization process remains the same.

Molina encourages providers to utilize electronic means of communication, such as web portal or fax, and limit mailed correspondence at this time.

We encourage you to monitor the CDC website <https://www.cdc.gov/> for additional clinical information.

We will update you of any changes as things change with this rapidly developing public health matter.

Up to date information may also be found at [www.MolinaHealthcare.com](http://www.MolinaHealthcare.com).

Please contact your Provider Service Representative with any questions.

**Thank you for your commitment to Molina members.**