



## **COVID-19 PROVIDER NOTIFICATION**

### **What is COVID-19?**

COVID-19 is a new strain of coronavirus, which originated in Wuhan City, China. The name COVID-19, is short for “coronavirus disease 2019.” This virus causes respiratory illness, and has infected thousands of people worldwide. The CDC and WHO are actively monitoring the outbreak of this new coronavirus strain. Visit the CDC’s Traveler’s Health website for travel notices and advisories.

### **What are the symptoms of COVID-19?**

Common signs of infection include fever, cough, and respiratory symptoms such as shortness of breath and breathing difficulties. In more severe cases, this infection can cause pneumonia, acute respiratory distress syndrome, kidney failure, and even death. People with heart and lung disease or weakened immune systems, as well as infants and older adults, are at higher risk for more severe symptoms from this illness.

### **How is COVID-19 spread?**

Coronaviruses are generally thought to be spread most often by respiratory droplets. They are usually spread from an infected person to others through the air by coughing and sneezing, and through close personal contact such as touching or shaking hands.

### **Who should be tested?**

The Centers for Disease Control and Prevention (CDC) is telling clinicians to use their judgment in determining whether testing is necessary. They should consider the presence of symptoms (fever, cough, shortness of breath), travel history, contact with a confirmed COVID-19 patient and local epidemiology, and should rule out other potential causes of illness.

This expands testing to a wider group of symptomatic patients. Clinicians should use their judgment to determine if a patient has signs and symptoms compatible with COVID-19 and whether the patient should be tested. Decisions on which patients receive testing should be based on the local epidemiology of COVID-19, as well as the clinical course of illness. Most patients with confirmed COVID-19 have developed fever and/or symptoms of acute respiratory illness (e.g., cough, difficulty breathing). Clinicians are strongly encouraged to test for other causes of respiratory illness, including infections such as influenza.

Epidemiologic factors that may help guide decisions on whether to test include: any persons (including healthcare workers) who have had close contact with a laboratory-confirmed COVID-19 patient within 14 days of symptom onset, or a history of travel from affected geographic areas within 14 days of symptom onset.

When there is a suspected case of COVID-19, clinicians should immediately notify their state or local health department and implement infection control practices.

As availability of diagnostic testing for COVID-19 increases, clinicians will be able to access laboratory tests for diagnosing COVID-19 through clinical laboratories performing tests authorized by FDA under an Emergency Use Authorization (EUA). Clinicians will also be able to access laboratory testing through public health laboratories in their jurisdictions.

## What billing codes are related to COVID-19?

CPT	Description HCPCS
U0001	This code is used specifically for CDC testing laboratories
U0002	This code is used for non-CDC testing laboratories

ICD-10	Description
B97.29	Other coronavirus as the cause of diseases classified elsewhere
Z03.818	Encounter for observation for suspected exposure to other biological agents - ruled out
Z20.828	Contact with and (suspected) exposure to other viral communicable diseases

## RESOURCE REFERENCES

CDC: ICD-10-CM Official Coding Guidelines – Supplement. Coding encounters related to COVID-19 Coronavirus Outbreak. Effective: February 20, 2020.

## **WHAT MOLINA IS DOING TO HELP ITS MEMBERS:**

**Molina will waive co-pays and cost share for the diagnostic laboratory test for COVID-19 until May 1, 2020. (If the outbreak continues please monitor our provider notifications for potential extension of this policy).** This policy will cover the test kit for patients who meet CDC guidelines for testing, which can be done in any approved laboratory location. Molina will waive the member costs associated with this diagnostic testing for COVID-19 at any authorized location for all Medicare, Marketplace, and Medicaid lines of business. No Prior Authorization is needed for this testing.

**Molina will offer zero co-pay and cost share for participating (PAR) telemedicine visits (where these are a covered benefit) - for any diagnosis until May 1, 2020. (If the outbreak continues please monitor our provider notifications for potential extension of this policy).** Molina members should use telemedicine as their first line of defense in order to limit potential exposure in physician offices. Cost sharing will be waived for all video visits by in-network providers delivering synchronous virtual care (live video-conferencing) for those plans that cover this type of service.

Michigan providers may offer telehealth services to Medicaid members. For more information, please see the following bulletin.

[https://www.michigan.gov/documents/mdhhs/MSA\\_20-09\\_683712\\_7.pdf](https://www.michigan.gov/documents/mdhhs/MSA_20-09_683712_7.pdf)

We will provide additional information on claims submission soon.

For Marketplace, Molina provides this service to members through an organization called Teledoc. Members have been notified on how to access the services.

**Molina will waive co-pays and cost-share amounts for office visits, urgent care visits, and ED visits where the diagnosis rendered is specifically related to COVID-19 until May 1, 2020. (If the outbreak continues please monitor our provider notifications for potential extension of this policy).** Visits for other symptoms or diagnoses will not have co-pay or cost share removed.

This includes not removing cost share for other laboratory testing (besides COVID-19 testing), x-rays, or other add-on testing.

**Molina will relax refill timing on all prescriptions until May 1, 2020. (If the outbreak continues please monitor our provider notifications for potential extension of this policy).** Submission clarification code 13 can be submitted by the pharmacy to override refill too soon edits. This override will allow a 30-day supply of medication and can be used twice per drug. This override is for non-controlled medications only.

**Molina will allow 90-day prescription volumes if this is covered by your plan.** For Medicaid and Marketplace members, the SCC 13 code can be used twice (30 day supply each fill) to provide a 90-day supply of medication (original fill plus two early refills) for non-controlled maintenance medications.

Beginning immediately, CVS Pharmacy will waive charges for home delivery of all prescription medications. With the Centers for Disease Control and Prevention encouraging people at higher risk for COVID-19 complications to stay at home as much as possible, this is a convenient option to avoid coming to the pharmacy for refills or new maintenance prescriptions.

Molina members also have the option to have their medications delivered to their home through CVS Mail Order Pharmacy. Members can enroll by going to [www.caremark.com](http://www.caremark.com) or by the member or provider calling (866) 467-5551. The member number, date of birth, and mailing address will be needed for enrollment. Providers can phone, fax, or e-prescribe prescriptions.

**Molina Nurse Advise Line will continue to be available 24 hours a day, 7 days a week.**

Molina members may call our Nurse Advice Line and talk with a nurse 24 hours a day, 7 days a week. Our nurses can answer questions about your health. For example, you can call if you have a health care question after your provider's normal business hours or when you or your child are sick and you are not sure what to do. You can call if you have a follow up question after a medical appointment or if you are not sure where to go for care. The phone lines are staffed by registered nurses. Call (888) 275-8750.