

Utilization Management Updates! Effective May 1, 2018

Feedback is always a gift! As a result of numerous comments received, Molina is pleased to announce two exciting changes to the Utilization Management dept.

Obstetrical Notifications

Effective 05/01/2018, Molina has a new dedicated fax line for routine obstetrical admissions. This new number, along with a change in notification requirements will expedite the turnaround times for these requests. The changes are:

1. Molina now has two fax lines for OB requests
 - a. Routine (non-NICU)
 - i. **Primary Fax Number:** 844-861-1930
 - ii. **Secondary Fax Number:** 505-843-3325
 - b. NICU admission fax numbers remain unchanged
 - i. **Primary Fax Number:** 800-594-7404
 - ii. **Secondary Fax Number:** 505-924-8285
2. Molina has changed the notification requirement for routine OB admissions from admission to discharge. This change allows for all of the baby information to be sent only once.
3. To ensure that all information required for the authorization is submitted, Molina has created an OB Notification form. **One form per baby**. This form can be used for all newborns, including NICU admissions.

Skilled Nursing Facility/Inpatient Rehab Requests

Molina has designed an Alternative Level of Care Authorization (ALOC) Request Form that will help to streamline the authorization process. It summarizes information needed to process a request. While not a requirement it is felt this will assist in expediting turnaround times.

Effective 05/01/2018, Molina will accept therapy notes within 4 days of a planned discharge. We will no longer ask for updates if the member is discharged within 4 days of the request.

The forms are located on Molina's website www.molinahealthcare.com in the "Forms" section and on the Provider Portal.

Thank you for serving our Molina Members