

Key Contacts for Long Term Supports Services (LTSS)

Contact Reason	Primary Contact
Contracting/Credentialing	Mary Tworkowski 888-562-5442 ext. 150075
Provider Services	Provider Services Line 855-322-4077
Authorizations / Service Coordination	Care Coordination Line 888-562-5442 ext. 751583
Compliance	Compliance Hotline 888-898-7969
Appeals & Grievances	Member & Provider Contact Center - 855-735-5604
Billing & Claims	Member & Provider Contact Center - 855-735-5604 Preferred Method: Provider Portal