

A fax bulletin from Molina Healthcare of Michigan (MHM) March 26, 2018

2018 HEDIS® Manual Available Now! -

The 2018 Provider Engagement HEDIS® Manual is now available electronically.

To access the manual, please visit Molina online at www.molinahealthcare.com and select “I’m a Health Care Professional.” The manual will be posted in the “What’s New” section. It may also be found on the Molina Provider Portal.

Corrected Claims Policy Update -

The purpose of this communication is to inform you of Molina’s upcoming Corrected Claims policy change.

Effective 04/24/2018 Molina will begin utilizing RARC N779 to deny incoming corrected claims professional claims submitted with a re-submission indicator of 7 (replace) or 8 (Void) is submitted in Box 22 (CLM05-3) when the original claim being corrected as identified in Box 22a (REF*F8) is not in a finalized PAID, DENIED or REVERSED status. This policy change aligns with Molina’s RARC standardization initiative.

Once in effect, the following message will be displayed on the Explanation of Payment/Remittance Advice when the above stated conditions are met:

N779 Replacement/Void claims cannot be submitted until the original claim has finalized. Please resubmit once payment or denial is received.
Start: 11/01/2016

Special note for UB04 Claim Format

Indicate the applicable bill type in Box 4 as well as input the original claim number as identified on the Explanation of Payment (EOP) in FL64 (REF*F8) and resubmit the claim electronically or via paper.

Thank you for your commitment to our Molina Members.