

MOLINA IS COMMITTED TO PROTECTING OUR MEMBERS INFORMATION

The Centers for Medicare & Medicaid Services (CMS) is removing Social Security numbers from Medicare Identification cards beginning in April 2018. We want to be sure that you know about these changes and have the information you need to make a seamless transition.

CMS will be replacing the current Health Insurance Claim Numbers with a unique, randomly generated number on the new Medicare cards. Your Medicare patients usually call this their "Medicare number." The Medicare number will be referred to as the Medicare Beneficiary Identifier or MBI.

Molina will be updating the electronic exchange with our providers to ensure only the MBI is transmitted effective April 1, 2018. Our top priorities as we move to new Medicare numbers are to make sure your Medicare patients have continuous access to care and you have the tools and information you need to make the change. Providers will be able to look up your Medicare patients through our secure portal using the existing member/subscriber ID#.

Thank you for helping us change to the new Medicare MBI numbers so we can help protect identities of our members with Medicare. Throughout the transition, we'll closely track how the new numbers are used for things like claims and eligibility transactions to make sure things are going smoothly. We appreciate your time and efforts to make this change a success. Additional information, such as a provider letter, fact sheet and poster are available at <https://www.cms.gov/Medicare/New-Medicare-Card/Providers/Providers.html>.

Thank you for your commitment to our Molina Members.

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