



# Molina Healthcare of Nebraska, Provider Notice

## Prior Authorization Submission Channels

**08/02/2026**

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On 12/15/2025, Molina issued a Provider Notice [Availity Only: Prior Authorization Requests](#) that announced our intent to discontinue the acceptance of Prior Authorizations via fax submission. We understand there are instances in which fax is the preferred method and have decided to place this initiative on hold. **The prior notice to decommission the fax number is no longer in effect.** Providers may continue to see messaging on their fax back letters from our Utilization Management team that redirects them to submit via Availity. This message will be updated. Until that time, please disregard that message.

### Prior Authorization Submission Channels:

We encourage providers to use Availity for increased operational efficiencies; however, the following avenues remain available:

- **Electronic:** <https://www.availity.com/providers/>
- **Fax:** 833-832-1015
- **Phone:** 844-782-2678, Healthcare Services operating hours are Monday-Friday, 8am-5pm, Central Time, excluding state and federal holidays.

### Additional Resources

- The Prior Authorization Review Guide and Form are located here [Molina Healthcare Nebraska Medicaid Pre-Service Review Guide](#)
- If you are new to Availity, register for access to Molina's online services at <https://www.availity.com/molinahealthcare/>.

*If you have general questions about this communication, please contact our Provider Relations Team at [NEProviderRelations@MolinaHealthcare.com](mailto:NEProviderRelations@MolinaHealthcare.com).*



- An overview of the process to dispute the denial of Prior Authorization request is located here [“At-A-Glance” Dispute Process for Prior Authorization Denials](#)
- To confirm if Prior Authorization is required, please refer to our **Prior Authorization Look Up Tool** at [www.molinahealthcare.com/providers/ne/medicaid/pallookup](http://www.molinahealthcare.com/providers/ne/medicaid/pallookup), or by calling Provider Services at 844-782-2678, Monday – Friday, 7 a.m. – 6 p.m., Central Time, except for state holidays.
  - *Please note that benefit determination is made by NE Department of Health and Human Services (DHHS). The determination of whether a service requires Prior Authorization does not correlate to benefit coverage determination.*
- For more information on Prior Authorization, please refer to our Provider Website [www.MolinaHealthcare.com/providers/ne/medicaid/claims/priorauth.aspx](http://www.MolinaHealthcare.com/providers/ne/medicaid/claims/priorauth.aspx)

Thank you for your continued support and participation in the Molina Healthcare of Nebraska provider network!

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