



# Molina Healthcare of Nebraska, Provider Notice

## Important Update: Discontinuation of Faxed Prior Authorization Requests

**04/10/2026**

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This notice will provide updates on the initial announcement on 12/15/2025 regarding Molina's discontinuation of accepting faxed Prior Authorizations, and to only allow Prior Authorization requests through Availity. For reference, the original message is located here [Prior Authorizations in Availity Only](#). This change will improve processing speed, enhance security, and allow for real-time status tracking.

### Effective Date

Fax requests are still being processed by Utilization Management; however, providers will see messaging on Molina's fax back coversheet that notifies them to start using Availity. The cutoff date that Molina will stop processing fax requests will occur between July-August 2026. If you are new to Availity, please register for access to Molina's online services at <https://www.availity.com/molinahealthcare/>.

### Exceptions

**Facilities:** There are some facilities (i.e. Hospital, Skilled Nursing, Inpatient Rehabilitation, Long Term Acute Care) that have unique prior authorization needs that will still need to be faxed, which will fall under Facility Exceptions. The cases below in which prior authorization may still be faxed to (800) 594-7404, are:

1. Continued Stay Review include requests for ongoing admissions
2. Discharge Notification and/or Discharge Summaries
3. Skilled Nursing transition to Custodial Care, occurs when member exhausts day in skilled care

**Other Providers:** An exception process will accommodate providers that are unable to submit authorization requests digitally because of hardship or lack of internet access.

If you have general questions about this communication, please contact our Provider Relations Team at [NEProviderRelations@MolinaHealthcare.com](mailto:NEProviderRelations@MolinaHealthcare.com).



### **If Availity has a System Issues**

In the event Availity has an unforeseen system issue that prevents a digital submission for Prior Authorization, a message will generate to provide an alternative fax number.

### **What's Next**

Molina will update providers through Provider Notices sent as an email blast and published to our provider website. We encourage providers to initiate registration with Availity if this is not being done today.

We appreciate your participation and thank you for caring for our members.

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