

Molina Healthcare of Nebraska, Provider Notice

Participating Provider Effective Date Determination

12/10/2025

The purpose of this provider notice is to offer clarity on how a provider's effective date is determined in the Molina Healthcare system.

A provider must be enrolled through Maximus as a Nebraska Medicaid Provider to provide care to Molina Medicaid members. If a date of service precedes a provider's eligibility with the State of Nebraska, Molina cannot reimburse the provider for that service regardless of any contractual arrangement.

If a provider, group, or facility has a Participating Agreement with Molina Healthcare of Nebraska, there will be an effective date within that Agreement. If the individual practitioners, clinics, or other locations that fall under that Agreement require credentialing, then their effective date will be the date credentialing is approved and finalized, not the date of the Agreement.

Claims that are processed prior to the provider's Molina participating effective date will process as non-participating. All Non-Participating Providers require authorization regardless of services provided or codes submitted, except for Tribal services, Emergency Services and Evaluation & Management Codes during non-elective observation/inpatient admissions. Claims processed as Non-Participating will be priced at 90% of the State Fee Schedule.

For example:

- A roster is submitted on 2/1/2025 with a 2/15/2025 effective date for one of the providers.
- Provider is enrolled through Maximus with eligibility dates of 1/1/2025 1/1/2078
- The provider is contracted with Molina, and the Agreement is effective 1/1/2025.
- The provider type requires credentialing and that credentialing is finalized 3/1/2025.
- The provider's participating effective date in our system will be 3/1/2025.
- Although the provider is part of a Participating Agreement that was effective on 1/1/2025, this individual provider is not considered participating until 3/1/2025. Their claims with dates of service prior to 3/1/2025 will be processed as non-participating. Their claims with dates of service 3/1/2025 and after will be processed as participating in accordance with the Molina-Provider Agreement.





Additional examples are provided below for other scenarios:

Eligibility dates with Nebraska Medicaid	Effective Date of Contract with Molina	Credentialing Approval Date	Effective Date Requested on Roster	Participating (PAR) Effective Date in Molina System
2/1/2025-open	3/1/2025	n/a – Provider Type/Specialty does not require Cred	2/1/2025	3/1/2025: Provider is eligible with Medicaid on 2/1 and although that is the date on the roster request, their Contract with Molina is not effective until 3/1 so that is their PAR effective date.
2/1/2025-open	3/1/2025	4/1/2025	2/1/2025	4/1/2025: Provider is eligible with Medicaid on 2/1 and although that is the same date on the roster request, their credentialing was not approved until 4/1, and their contract with Molina was not effective until 3/1. Their participation effective date cannot precede credentialing approval date, so their PAR effective date is 4/1.
2/1/2025-open	3/1/2025	n/a – Provider Type/Specialty does not require Cred	1/1/2025	3/1/2025: The roster date of 1/1 cannot be considered because provider wasn't eligible to provide Medicaid services until 2/1. Provider doesn't require credentialing, so it is not a consideration. The contract date of 3/1 is their PAR effective date.
2/1/2025-open	3/1/2025	2/15/2025	2/15/2025	3/1/2025: Provider is eligible with Medicaid on 2/1, and the credentialing was approved on 2/15 which aligns with the date on the roster request, but the Contract wasn't effective until 3/1 so their PAR effective date is 3/1.
2/1/2025-open	1/1/2025	n/a – Provider Type/Specialty does not require Cred	1/1/2025	2/1/2025: Although the Molina contract is effective 1/1, the provider is not eligible to provide Medicaid services until 2/1. Credentialing is not required; therefore, their PAR effective date is 2/1.
2/1/2025-open	1/1/2025	4/1/2025	1/1/2025	4/1/2025: Although the Molina contract is effective 1/1, the provider is not eligible to provide Medicaid services until 2/1. Because their credentialing was not approved until 4/1, their PAR effective date is 4/1.



How can providers help streamline this process?

- Please monitor the providers' enrollment status and eligibility dates with Nebraska
 Department of Health and Human Services (DHHS). Additional information can be found
 on their website at https://dhhs.ne.gov/pages/medicaid-provider-screening-and-enrollment-forms.aspx
- If a provider has changes to their enrollment with Nebraska Department Health of Human Services (DHHS), such as provider type, provider specialty, address, etc., please submit a roster update to Molina at NEProviderRosters@MolinaHealthcare.com. An example of this would be changing a provider type from Provisionally Licensed to Licensed.
- Please do not assume that the effective date on a roster submission is the equivalent of a Participation (PAR) effective date with Molina. The approved credentialing date and Medicaid enrollment date are key drivers in determining the PAR effective date.
- Please allow 60 days for Molina to complete the credentialing process <u>before</u> providing service. During this time, if services are provided, please request prior authorization.
 Additional information on submitting prior authorization requests can be found on our website at <u>www.MolinaHealthcare.com/Providers/NE/Medicaid/Claims/priorauth.aspx</u>.
- Please submit rosters in a timely manner. Receiving retroactive effective date requests delays the process.

If you have general questions about this communication, please contact our Provider Relations Team at NEProviderRelations@MolinaHealthcare.com.