



Molina Healthcare of Nebraska, Provider Notice

Soft Launch: Now Accepting Electronic Attachments (275) via Clearinghouse - The SSI Group

05/22/2026

In addition to the ability to accept electronic attachments via Availity Portal, Molina accepts standard electronic attachments (275) via The SSI Group. This early release is available to our community for testing and feedback. Your insights will help us perfect the experience before our official launch.

Frequently Asked Questions (FAQ)

Q1: How will Molina match my electronic attachment to my electronic claim?

A: Molina links inbound electronic attachments with electronic claims by matching the attachment's control number (TRN02) with the corresponding claim's paperwork segment (PWK06). To ensure accurate and timely claim processing:

- TRN02/PWK values must match between 837 and 275 submissions.
- ACN values must be unique by Billing Provider. Each ACN can only be used once.

Q2: How can I confirm Molina received my attachment for processing?

A: Molina supports end-to-end attachment reconciliation by generating 824 and 999 response transmissions for all 275 inbound transactions received through our clearinghouse and return them to the provider's clearinghouse

Q3: Where do I submit my attachments?

A: Register for direct SSI Claim/275 Submission:

<https://products.ssigroup.com/molinaregistrationportal/register>

- Ensure your clearinghouse has connectivity with SSI for electronic attachment submission. For clearinghouse or provider direct registration, please contact: VPSRegistration@SSIGroup.com
- SSI Group Phone Support for Molina Inquiries: 844-750-4275, Monday – Friday, 7 am – 6 pm EST

Q4: Is there a more detailed companion guide for electronic attachment submission?

A: Yes! Access our [Companion Guide](http://www.MolinaHealthcare.com) at www.MolinaHealthcare.com

If you have general questions about this communication, please contact our Provider Relations Team at NEProviderRelations@MolinaHealthcare.com



Attachments Submission Alternatives

- Availity Essentials Portal: Providers can also submit attachments through Availity at [Availity Registration](#).

Additional Information for Providers

To help ensure smooth processing, please keep these tips in mind:

- **Attachment Types**: Ensure the attachment type and purpose codes are valid per the HIPAA 275 format standards.
- **Accepted Formats**: PDF, JPEG, TIFF only
- **Timeliness**: Submit attachments promptly after claim submissions to avoid delays/denials.
- **Unique ACNs**: Submitting unique ACN values will avoid attachment rejections.
- **File Size**: 64MB per Attachment; 128MB per 275. Confirm your clearinghouse supports the file size and format you intend to send.
- **Support**: For Molina-specific EDI questions, email EDI.Claims@MolinaHealthcare.com

Why Use Electronic Attachments

- **Faster Processing** and reduced paper handling
- **Improved accuracy** and fewer lost documents
- **Real-time** acknowledgement of receipt

Action Steps for Providers

- Check your Clearinghouse has SSI connectivity. If they don't, direct them to email: VPSRegistration@SSIGroup.com
- **Optional**: Register directly with SSI as an alternative.
- Review the Molina 275 Companion Guide
- Submit electronic attachments!

Need More Help?

Call SSI Support: 844-750-4275, Monday – Friday, 7:00 am – 6:00 pm, EST

E-mail Molina EDI Support at EDI.Claims@MolinaHealthcare.com

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