The New Mexico Health Information Collaborative (NMHIC)

The Statewide Health Information Exchange (HIE) Network

NMHIC HIE

Because patient information does not reside within a single organization

What is NMHIC HIE and what does it do?

- NMHIC HIE is the statewide health information exchange network. It enables the electronic exchange of patient health information among different and unrelated healthcare organizations and electronic health record (EHR) systems.

- NMHIC HIE brings health information systems together across the state in order to provide access to a patient's information in **one centralized record**.

- Healthcare providers with authorized access to clinical information will have more comprehensive information about a patient.

- Both patients and providers benefit through better coordination of care because NMHIC HIE access allows authorized providers to track and manage patients as they move between different care settings and facilities.

Who currently provides the information?

- Presbyterian Health Services
- Lovelace Health System
- University of New Mexico Hospitals

- Holy Cross Hospital, Taos
- TriCore Reference Laboratories
- Christus St. Vincent Regional Medical Center

- ABQ Health Partners

What type of information is available in NMHIC HIE?

- Problem List, Diagnoses, Medications, Immunizations, Allergies, Procedures, Laboratory Data, Radiology Data, Clinical Encounters

Privacy and Security

- The NMHIC HIE allows for secure access by authorized users. Participating providers are also required to meet the rigorous Health Insurance Portability and Accountability Act (HIPAA) regulations and Health Information Technology for Economic and Clinical Health (HITECH) Act privacy and security standards.

Benefits of using the NMHIC HIE

For Patients

- NMHIC HIE consolidates information from various providers, reducing the amount of time patients spend filling out paperwork and briefing their providers on their medical history, and allowing more time for discussions about health concerns and treatment.

- NMHIC HIE helps patients avoid unnecessary or duplicate testing, hospitalization, and emergency department visits.

Benefits of using the NMHIC HIE

<u>For Providers and Healthcare Organizations</u>

- Timely access to more accurate and complete information.

- Provides more information to improve evaluation, diagnosis, management, and treatment of the patient by seeing the most current medical history, results, and other information from wherever the patient received care.

- Improves coordination of care as patients transfer among healthcare facilities and providers.

- Helps facilitate more streamlined referral patterns.

- Provides notifications when a patient is admitted or discharged from a hospital or received care elsewhere.

- Provides access to diagnostic test results to avoid duplication of tests and services.

- Allows engagement in HIPAA compliant, cost effective data exchange with physicians and other healthcare organizations.

How to Participate

Patients: We encourage patients to speak with their providers about the benefits of electronic health records and the health information exchange. Sign the consent form at your doctor's office.

Providers and Healthcare Organizations: Contact NMHIC at 505-938-9900 or info@nmhic.org to schedule an introductory meeting.

NMHIC offers educational sessions, including NMHIC HIE demonstrations, to engage staff and equip leaders in identifying the benefits of NMHIC HIE for your organization.

Upon executed participant agreement, NMHIC HIE will develop a strategy for integrating into your current provider and organization workflows.

- Readiness: A readiness review helps assess the current state of each participating organization and assists with determining resources needed.

- Workflow Assessment: NMHIC HIE conducts a basic workflow assessment of current clinical and registration/business workflows, processes, existing clinical systems, and how the NMHIC HIE can be integrated into the clinical practice.

- Training and Support: Training is provided for all authorized users who will access the NMHIC HIE as part of their workflow. These roles include clinical, operational, and administrative staff. Ongoing support is offered to all NMHIC HIE participants.