

**NURSING FACILITY PROVIDERS  
RETROSPECTIVE REVIEW PROGRAM UPDATE**

Dear Nursing Facility Provider:

Please be advised that the new retrospective review program and the questions and concerns received from providers regarding these updates are still under State review.

Additionally, the State has indicated that there will be changes to the Managed Care Policy Manual in the Nursing Facility Level of Care Determinations, Section #6.

Molina Healthcare of New Mexico, Inc. (Molina Healthcare) anticipates rolling out this revised review program by the end of Quarter One 2016 and will provide notification of these changes. Please continue to submit your level of care documents timely to ensure a smooth transition.

Please continue to follow the Managed Care Policy Manual as well as the Nursing Facilities Level of Care (LOC) criteria and instructions document. These documents may be found on the HSD web site at <http://www.hsd.state.nm.us/providers/nursing-facility-level-of-care.aspx>

Should you have any questions, please contact the Long Term Support Services (LTSS) Provider Services Team toll free at (800) 377-9594.

Thank you for the valued services you provide to Molina Healthcare members.

LTSS Provider Services Team  
Molina Healthcare New Mexico, Inc.