

Provider News Bulletin November 15, 2017

Molina Healthcare of New Mexico, Inc. Remittance Advice Reason Codes Update

Molina Healthcare of New Mexico, Inc. (Molina Healthcare) has standardized the Health Information Portability and Accountability Act (HIPAA) claim adjustment reason codes (CARC) and remittance advice remark codes (RARC) that will be attached to Molina Healthcare's electronic remittance advice (ERA or 835), explanation of payment (EOP) and/or explanation of benefits (EOB) for providers and Members.

This redesign will identify and maintain all business rules to remain compliant with the Centers for Medicare and Medicaid Services (CMS) and HIPAA.

Providers and Members can expect to see these changes on their 835, ERA and/or EOB after December 15, 2017.

As our partner, we want to ensure that you are aware of this change. We value our collaborative relationship and joint focus on improving health care for Molina Healthcare Members in New Mexico.

Thank you for the valued service you provide to our Members. Please contact your dedicated Provider Service Representative toll free at (800) 377-9594 with any questions.

Network Management and Operations Molina Healthcare of New Mexico, Inc.