
CREDENTIALING PROCESS UPDATE FOR PROVIDERS/PRACTITIONERS

In an effort to reduce administrative burden and streamline our credentialing process, Molina Healthcare of New Mexico, Inc. (Molina Healthcare) is pleased to announce a new central mailbox address for providers/practitioners to submit their credentialing applications and documentation.

This new mailbox will be available effective December 2016. The address for practitioners/providers to use is MHNMCredentialing@molinahealthcare.com.

Please send your credentialing documents directly to the mailbox rather than to your designated Provider Service Representative as in the past. Our goal is to reduce the processing time for applications and improve communication between providers and our Molina Healthcare credentialing team.

To avoid any delays in the credentialing process, please remember to submit all required and up-to-date documentation and information required for this process.

You may contact Molina Healthcare Provider Services toll free at (800) 377-9594 should you have any questions about the new process.

Thank you for the quality care that you provide to our valued Members.

Network Management and Operations
Molina Healthcare of New Mexico, Inc.