

## Provider News Bulletin March 2017

## Molina Healthcare of New Mexico, Inc. Electronic Claims Submission/Electronic Data Interchange (EDI)

Molina Healthcare of New Mexico, Inc. (Molina Healthcare) requires that all contracted providers submit claims electronically whenever possible. Electronic claims submission provides significant benefits to the provider, including:

- Ensures HIPAA compliance;
- Helps reduce operational costs associated with paper claims;
- Increases accuracy of data and efficient information delivery;
- Reduces claim delays since errors can be corrected and resubmitted electronically; and
- Eliminates mailing time so claims reach Molina Healthcare faster.

Molina Healthcare offers the following electronic claims submission options:

- Submit Claims directly to Molina Healthcare via the Provider Portal. See our Provider Portal
  Quick Reference Guide or contact your Provider Services Representative for registration and
  Claim submission guidance.
- Submit Claims to Molina Healthcare through your EDI clearinghouse using Payer ID 09824, refer to our website: Molina Healthcare EDI Information

While we have continued to accept paper claim submissions, effective July 1, 2017 we will accept electronic claims only. If this will cause undue hardship to our valued provider community, please let your Provider Service Representative know as soon as possible so that we can work on alternatives, such as enhanced training for the Molina Healthcare Portal. All contracted practitioners/providers that are unable to file claims electronically must notify Provider Services with the reason(s).

Molina Healthcare values your feedback and is requesting that you please contact your dedicated Provider Service Representative with any concerns and/or questions regarding this requirement. Please refer to the <a href="Provider Service Representative Territory Grid">Provider Service Representative Territory Grid</a> to find contact information for your representative.

Thank you for the valued service you provide to our Members.

Network Management and Operations Molina Healthcare of New Mexico, Inc.