

July 15, 2016

Molina Healthcare of New Mexico, Inc.

Facility Coding and Billing

Molina Healthcare of New Mexico, Inc. (Molina Healthcare) conducts medical claim review on inpatient claims, to ensure claims are reimbursed correctly in accordance with generally accepted Federal, State, and American Medical Association (AMA) billing and coding guidelines.

Based on a review of proper coding and billing details as well as medically appropriate charges, Molina Healthcare identifies disallowed charges and services to determine correct payment in accordance with Federal or State reimbursement methodology and/or provider specific contract terms.

Submitting an itemized statement on stop loss claims at the time of filing will assist in timely processing of claim(s).

If you disagree and wish to dispute the disallowed charges, please follow the routine claim appeal/dispute process that is outlined in the provider manual and/or provider contract.

Please contact your dedicated Provider Service Representative toll free at (800) 377-9594 with any questions.

Network Management and Operations
Molina Healthcare of New Mexico, Inc.