

**Prior Authorization Guide/Matrix Update**  
**Prior Authorization Simplified**

Thank you for being a partner to Molina Healthcare of New Mexico, Inc. (Molina Healthcare), and for taking good care of our Members. To make it easier to do both, **we've improved our prior authorization (PA) process**. Effective immediately, a PA is no longer required for many services. Some of these services are listed below, and a complete list is on our Codification List located on our Provider Website at [www.molinahealthcare.com](http://www.molinahealthcare.com)

**Prior Authorization is no longer required for:**

- Surgeries that in general are always done inpatient like heart valve replacements removed as an outpatient surgery;
- Outpatient surgeries: thyroidectomy, certain arthroscopies and fracture treatments/repairs;
- Surgeries that are typically done inpatient or the patient will self-regulate – amputations;
- Outpatient treatments that are infection related that would never get denied (pilonidal cyst, I&D).

**Please Note: All services performed by a non-contracted provider require prior authorization.**

Molina Healthcare's goal is to provide excellent customer service and support. If you have any questions, please call Provider Services toll free at (800) 377-9594, Monday through Friday between 8:00 a.m. and 5:00 p.m.

