

## **Personal Care Service Providers**

The New Mexico Human Services Department (HSD) has provided the directive to Molina Healthcare of New Mexico, Inc. (Molina Healthcare) and the other Centennial Care Managed Care Organizations to suspend processing and approving Personal Care Service (PCS) Agency transfer requests until further notice. This became effective October 1, 2015.

If a transfer request is submitted and Molina Healthcare believes that there may be a health and safety concern, Molina Healthcare will request review from HSD.

Thank you for the service that you provide to Molina Healthcare members. Please contact your dedicated Long Term Care Service Support (LTSS) Provider Service Representative or the LTSS Provider Services Department toll free at (800) 377-9594 with any questions.