

**Available on the Molina Healthcare Provider Website:  
Provider Manual, Provider Newsletters, Formulary and Pharmacy  
Updates, Communications, and Much More! Please visit us at  
[www.molinahealthcare.com](http://www.molinahealthcare.com)**

**2014 Provider Newsletter:** Molina Healthcare is pleased to announce that the 2014 Spring edition of the Partners in Care Newsletter is now available online via our website on the “New Mexico Health Care Professionals” section of the website by selecting the “Communications” tab. Included in this newsletter edition:

- Practitioner Credentialing Rights;
- Complex Case Management;
- New Mexico Medicaid Portal Registration;
- Molina Healthcare’s Utilization Management;
- Non-Discrimination;
- Welcome to the Health Insurance Marketplace;
- Preventive Health Guidelines;
- Behavioral Health;
- Care for Older Adults;
- Hours of Operation;
- Clinical Practice Guidelines;
- Member Rights and Responsibilities;
- Standards for Medical Record Documentation;
- Drug Formulary and Pharmaceutical Procedures;
- Featured at [www.molinahealthcare.com](http://www.molinahealthcare.com) ;
- Patient Safety;
- ICD-10 Conversion FAQ;
- Advance Directives;
- Risk Adjustment and Accurate Reimbursement;
- Quality Improvement Program; and
- Health Management Programs Improve Member Health.

**2014 Provider Manual:** Molina Healthcare’s Provider Manual is also available on our website. Simply follow the same path provided above, and then select “Manual” tab on the left hand side of the webpage. The Provider Manual is updated and posted on our website annually. Changes and/or updates that occur after the posting of the manual will be provided to our contracted practitioners/providers via mail and/or the Partners in Care Newsletter. Simply follow the directions provided above to locate letter notifications and newsletters on the website. To receive hard copies of the newsletter or manual, please contact your Provider Service Representative toll free at (800) 377-9594.

**Much More Information:** Molina Healthcare’s website also provides other valuable information such as:

- Clinical Practice and Preventive Guidelines and Updates – Physical and Behavioral Health;
- Member Rights and Responsibilities;
- Privacy Notices;
- Formulary;
- How to Obtain Copies of Utilization Management (UM) Criteria;
- Provider Online Directory (updated weekly);
- Disease Management Programs for Asthma, Diabetes, Hypertension, Coronary Heart Disease, Congestive Heart Failure and Pregnancy;
- UM Affirmative Statement (re: non-incentive for under-utilization);
- Quality Improvement Program;
- HEDIS Coding Brochure;
- Drug Formulary;
- EDI/EFT/ERA Information and Tools; and
- Much More!

**Please contact Molina Healthcare Provider Services toll free at (800) 377-9594 for written copies of all information on the website. We invite you to visit our website today!**