



January 18, 2018

Dear Provider,

Molina Healthcare of New Mexico, Inc. (Molina) has been informed by the New Mexico Health and Human Services Department (HSD) that we were not chosen as a Managed Care Organization for the 2019 Centennial Care program. We are currently exploring our options regarding HSD's decision, and final Centennial Care contract awards by HSD are not expected until March 15<sup>th</sup>. Below are some key points to remember relative to Molina's health insurance offerings within the state of New Mexico for 2018:

- )] Molina continues to serve Medicaid Members under Molina's existing contract with HSD, which runs through December 31<sup>st</sup> of 2018.
- )] Our networks and business processes continue to function as they always have.
- )] All provider contractual arrangements, including Letters of Agreement, Hospital Services Agreements and Provider Services Agreements, remain in full force.
- )] Molina will continue to pay claims for covered services for all lines of business, in accordance with the terms of our contract.
- )] All of Molina's special programs with providers remain in place.
- )] We continue to serve our Marketplace and Medicare Advantage Members in New Mexico.

The Molina staff remains dedicated to your needs, and will continue to provide excellent service to you in all health plan areas. If you have any questions or concerns, please contact our Provider Services Call Center at (855) 322-4078. We thank you for your commitment to Molina, and your continued support.

Sincerely,

A handwritten signature in blue ink, appearing to read "Daniel Sorrells", written over a horizontal line.

Daniel Sorrells  
Plan President  
Molina Healthcare of New Mexico, Inc.