

12/5/16

Dear Provider,

Molina Healthcare of New Mexico, Inc. is instituting territories for our Behavioral Health (BH) Provider Service Representatives effective January 1, 2017. Please note, Core Service Agencies, Community Health Centers, and Federally Qualified Health Centers will not be affected by this change. There are a few providers that are not changing representatives due to operational efficiency. The new territory assignments and BH Provider Service Representative contact information are as follows:

 North Region, (San Juan, McKinley, Cibola, Rio Arriba, Sandoval, Los Alamos, Taos, Colfax, Mora, Union, and Harding Counties) Northern Albuquerque Metro, and all Department of Health facilities:

Kristen Brice-Novak

(505) 219-0045

Kristen.BriceNovak@Molinahealthcare.com

• South Region, (Catron, Socorro, Grant, Sierra, Hidalgo, Luna, Dona Ana, Lincoln, Otero, Chaves, Eddy, Roosevelt, and Lea Counties) and Southern Albuquerque Metro:

Jessica Urioste

(505) 346-6938

Jessica.Urioste@Molinahealthcare.com

 Central Region, (Valencia, Torrance, Santa Fe, San Miguel, Guadalupe, DeBaca, Quay, and Curry Counties) East Central Albuquerque Metro, all School-based Health Centers, and Autism providers:

Jennifer Gunderson

(505) 348-0342

Jennifer.Gunderson@Molinahealthcare.com

If you are an Albuquerque provider please include your zip code when emailing your BH Provider Service Representative to help expedite your request. Please note all claims issues still need to be sent to MHNMProviderInquiries@MolinaHealthCare.Com

Thank You,

Molina Healthcare BH Provider Services

Jeff Daninger