



April 16, 2015

Dear Nursing Facility Provider:

Please be advised that effective May 18, 2015, Molina Healthcare New Mexico, Inc. (Molina Healthcare) will begin enforcing penalties for late submissions of Nursing Facility Level of Care (NFLOC) packets for nursing facility (NF) stays for retrospective reviews (initial, redetermination, re-admit, and changes in LOC). An incomplete packet submission submitted timely will not be considered timely until all required elements are received by Molina Healthcare Long Term Care Utilization Management staff. That is, payment will be forfeited for each day that the NF LOC packet is submitted late.

Prior authorization forms not submitted timely due to reasons entirely outside of the control of the Nursing Facility must be submitted with a detailed written explanation and documentation that supports the request for a retrospective review.

Please make all adjustments to your internal processes to accommodate applicable timelines for abstract submissions. Medicaid will not reimburse nursing facilities for dates of service not covered by the Managed Care Organization's (MCO) prior authorization form. In addition, the Medicaid Member cannot be billed for the service.

Please contact Provider Services toll free at (800) 377-9594 with any questions.

Thank you for your attention to this matter.

LTSS Provider Services, Molina Healthcare New Mexico

Such services are funded in part under a contract with the State of New Mexico.

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