

March 10, 2017

Dear Practitioner/Provider:

Molina Healthcare of New Mexico, Inc. (Molina Healthcare) is pleased to announce that it has a new non-emergency transportation provider, Secure Transportation, effective April 1, 2017. Molina Healthcare continuously looks for opportunities to provide higher quality, and better service. Based on Molina Healthcare's national and local goals, a new provider was selected.

Secure Transportation will receive calls, schedule a ride and dispatch an appropriate vehicle based on each Member's needs. The telephone numbers that your staff and our Members will call remain the same:

- (888) 593-2052 for Medicaid, and
- (888) 593-2053 for Medicare.

If you have any questions, please contact your Molina Healthcare Provider Services Representative. If you are not sure who to contact, please refer to the Provider Services Territory Grid that is available on the Molina Healthcare Provider Website link: <u>http://www.molinahealthcare.com/providers/nm/medicaid/contacts/PDF/psr-territory-grid-2017.pdf</u>. You may also call toll free (800) 580-2811 for assistance.

Sincerely,

Provider Services Molina Healthcare of New Mexico

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