

2018/Q1 AuthentiCare® New Mexico Centennial Care Release Notes

Release Date :	March 8, 2018
Release Time :	7:30 PM MT – 12:30 AM MT
Release Duration :	5 Hours

Note: No IVR down time is expected; Web and Reports may be intermittently unavailable. No extended database outage is expected, however; users may experience difficulties using the AuthentiCare website and reports as database components are updated. Web users should be advised to finish their web-related work, and run any reports prior to 7:00 p.m. MT on March 8, 2018. The IVR will continue to function normally during the install and will not be turned off.

Item #	Summary	Benefit
1.	<p>IR13935506 – Express Claims Error for overnight services.</p> <p>This occurred for claims crossing midnight. For example, the start time was at 10:30pm and the end time was at 6:30am the next day. The claim would not save and the error message received was – Unable to save claim, the start date of the claim needs to come before the end date.</p> <p>This bug has been fixed. Issue resolved.</p>	Bug Fix
2.	<p>IR13935983 – Reports run with the “Last Week” filter was returning data for 8 days.</p> <p>Reports run with the “Last Week” filter was returning data for 8 days (Sun-Sun) instead of 7 days (Sun-Sat).</p> <p>This bug has been fixed. Issue resolved.</p>	Bug Fix
3.	<p>IR13923369 – Birth Date, Begin Date & End Date not displaying</p> <p>The Birth Date, Begin Date & End Date are not display on the Client Entity Settings page.</p> <p>This bug has been fixed. Issue resolved.</p>	Bug Fix
4.	<p>BZ8850 – Slashes in Calendar Date Entry fields</p> <p>It was brought to our attention that after the Q4/2017 release, slashes were not automatically populated when entering values in a date field. For example when entering 121317 for December 13, 2017 the slashes should autopopulate but did not.</p> <p>This bug has been fixed. Issue resolved.</p>	Bug Fix

5.	Queries optimizations Several of the underlying search queries have been optimized to help improve application performance.	Performance
6.	Payer Claim Review Enhancements On April 1, 2018, a new enhancement will be deployed within the AuthentiCare® system that will require the Centennial Care Managed Care Organizations (MCOs) to review all manually entered web claims. This enhancement will also require Personal Care Services (PCS) agencies to collect and maintain documentation for every manually entered transaction and use of an exception. Please reference letter from MCOs for more information. Additionally, training sessions are available on 3/14 and 3/15 for providers. Please register for one of the two sessions offered. 3/14, 10am – 12pm MT https://attendee.gotowebinar.com/register/46400879106427139 3/15, 2pm – 4pm MT https://attendee.gotowebinar.com/register/3935505447945527043	New Functionality