Provider bulletin

Molina Healthcare of Nevada

September 2025

IMPORTANT ANNOUNCEMENT TO ALL PROVIDERS!!!

Digital First Utilization Management (UM)

Availity Essentials Portal is Molina's platform for providers of which is used for transactions like eligibility, claims, and authorizations.

Please note, going forward, authorizations must be submitted and managed through Availity, faxes will no longer be accepted after November 15, 2025.

Why this matters:

- ✓ Using the portal will allow your team to submit authorization requests faster, track status updates in real time, and reduce delays caused by fax transmission or manual processes.
- ✓ It is designed to make your workflow more efficient and transparent.

Your benefits:

- ✓ Faster overall turnaround time
- Decreased Administrative denials and appeals
- ✓ Greater transparency in auth status
- ✓ Clearer documentation requirements & expectations
- ✓ Improved speed and accuracy of communication from plan to Provider

Member benefits:

- ✓ Faster access to all care and improved continuity of care
- ✓ Safer handling of sensitive member data
- ✓ Fewer denials (Admin denials, incorrect data, etc.)

To help with the new process going forward, the portal has been upgraded:

- ✓ You can now upload larger files—up to 640MB
- ✓ Processing is faster; files are pulled every 5 minutes
- ✓ You'll get real-time email alerts on status updates
- ✓ And more CPT codes are now auto approved, so there's less paperwork

If your office hasn't registered yet, we're happy to walk you through the process or send you training materials and tip sheets. If you are already using Availity, we would like to make sure you have what you need to navigate this transition smoothly.

For assistance, contact the Provider Relations team at

NVProviderRelations@MolinaHealthcare.com

