

Attention: Molina Providers

August, 2022

Re: Paper Claim Submission & Billing Tips

Providers must be mindful of the following items when submitting paper claims to avoid rejections, denials, or delays in processing the following submissions:

- o Handwritten claims are not accepted.
- o Black & white CMS 1500 claims are not accepted.
- o Copies of claim forms are not accepted.
- o Printouts of electronic claims are not accepted.
- o Correction fluid on claim forms is not accepted.
- o Please do not submit information that is typed, then crossed out and corrected.
- o Print should not be too dark or too light.
- o Check alignment of data.
- o Do not write or stamp in data fields.
- o Claim total at the end of the page indicating the end of the claim.
- o Staples in claim forms are not accepted.

Molina strongly encourages participating providers to submit Claims electronically (via a clearinghouse or the Availity Provider Portal) whenever possible.

- Access the Availity [Provider Portal](#)
- EDI Payer ID: MLNNV

If electronic claim submission is not possible, please submit paper claims to the following address:

Molina Healthcare of Nevada

Attn: Claims

PO Box 22666

Long Beach, CA 90801

Molina Healthcare pays clean claims submitted for covered services provided to eligible members. Ninety percent (90%) of all clean claims from providers, whether an individual or group who practice in shared health facilities, are paid within thirty (30) calendar days of the date of receipt.

If you have any questions, you may contact the **Molina Provider Contact Center at (833) 685-2103**.

Molina Healthcare Website:

MolinaHealthcare.com/providers/nv/medicaid