



January/February 2022

Molina Providers

RE: Transition of Care (TOC)

Nevada Members transitioning from Managed Care Plans: Anthem BCBS, Health Plan of Nevada and Silver Summit Health Plan.

Molina Healthcare has been busy entering prior authorization (PA) data via reports received from Silver Summit, Anthem and Health Plan of Nevada in order to assist our providers and ensure a smooth transition for our new members.

Molina will honor any previously approved PA by existing MCOs that extends beyond January 1, 2022. This includes OB/GYN authorized services and referrals from other MCO's

If you have a current Silver Summit, Anthem, or Health Plan of Nevada prior authorization, you will be able to submit your claims to Molina Healthcare for dates of service on or after **January 1, 2022 using the existing authorization during the 90-transition period (Mar 31, 2022)**

For new /future authorization, please contact Molina Healthcare

Prior Authorizations including Behavioral Health Authorizations: Phone: (833) 685-2103 Fax: (775) 460-4900	24 Hour Behavioral Health Crisis (7 days/week): Phone: (833) 685-2102 / TTY/TDD: 711
Pharmacy Authorizations: Phone: (833) 685-2103 Fax: (844) 259-1689	Vision: (VSP) Phone: (833) 685-2102 Website: VSP.com
Radiology Authorizations: Phone: (855) 714-2415 Fax: (877) 731-7218	Transplant Authorizations: Phone: (855) 714-2415 Fax: (877) 813-1206
Provider Customer Service: Phone: (833) 685-2103	Member Customer Service, Benefits/Eligibility: Phone: (833) 685-2102/ TTY/TDD 711
Non-Emergency Transportation: Phone: (844) 879-7341 or (833) 685-2102 / TTY/TDD: 711	24 Hour Nurse Advice Line (7 days/week) Phone: (833) 685-2104 / TTY/TDD: 711 Members who speak Spanish can press 1 at the IVR prompt. The nurse will arrange for an interpreter, as needed, for non-English/Spanish speaking members. <i>No referral or prior authorization is needed.</i>

Providers may utilize Molina Healthcare's Website at: MolinaHealthcare.com/Provider/Login

Available features include:

- Authorization submission and status
- Member Eligibility
- Provider Directory
- ☐ Claims submission and status
- ☐ Download Frequently used forms
- ☐ Nurse Advice Line Report